

Roscommon County Childcare Committee (CCC) team attended a training session on PIP Portal and PIP CRM and registrations during the week. The team have compiled and would recommend service providers be aware of these updates.



## ***PIP Portal Updates***

- The PIP Portal has changed its lay out. Service providers can now obtain information on a particular scheme under **Programme information**. Each programme is individual identified under this section.
- How to guides have now been moved into **How to guidance** under PIP resources.
- Alerts can now be set up so that service providers will be emailed of changes on the PIP portal. This can be set up by clicking on **PIP resources -> Library -> Alert me**.
- Payment notifications will now be sent on the **Thursday** prior to the payment and after payment has been processed will be removed from view.

If you would like further clarification on these updates please do not hesitate to contact our team on 094 96 22540.