



Roscommon County Childcare Committee



2010 Annual Local Childcare Implementation Plan Report



Funded by the Irish Government under the National Development Plan 2007-2013

Transforming Ireland



Executive Summary

The primary role of Roscommon CCC is to implement the current National Childcare Programme in County Roscommon on behalf of the Office of The Minister for Children and Youth Affairs (OMCYA). Roscommon CCC collaborates with Childcare Services, Statutory Bodies, Community and Voluntary Sector, Childcare Organisations, Parents and Children to continue the positive development of quality, affordable and accessible childcare in County Roscommon. Above all, RCCC is committed to ensuring that it adopts a child-centred approach in implementing its strategic plan that contributes to the development of high quality accessible, affordable childcare in county Roscommon.

The six core objectives identified specifically for action in RCCC LIPS 2010 which are aligned to the National Strategic Objectives as outlined by OMCYA in their framework document for CCC Strategic Planning 2007- 2010 included:

1. Local implementation of NCIP in County Roscommon
2. Local implementation of ECCE in County Roscommon
3. Supporting the national objective of developing quality childcare
4. Supporting parents in accessing quality childcare
5. Sustaining our own effectiveness and standards as a service provider
6. Participating in County Level structures to ensure integration of childcare issues in cross-cutting policy areas

The six core objectives listed above were linked to the 7 strategic aims of the RCCC childcare strategy 2008-2010 as outlined below.

Aim	1. <i>New Childcare Service Development</i> RCCC are committed to supporting the development of and increasing the number of quality childcare places in Co. Roscommon.
Aim	2. <i>Quality</i> RCCC aim to improve the quality of childcare provision by supporting services in the implementation of Síolta and the National Curriculum for Early Years Childcare Services
Aim	3. <i>Training</i> RCCC will encourage all childcare workers to achieve a minimum base level of accredited training
Aim	4. <i>Information</i> RCCC will be the lead agency in County Roscommon in providing information on all aspects of childcare development
Aim	5. <i>Networking</i> RCCC supports networking as a form of communicating and information sharing for all relevant stakeholders in the childcare sector in County Roscommon
Aim	6. <i>Social Inclusion</i> RCCC values all children and their families and promotes equal opportunity for all in childcare provision
Aim	7. <i>Capacity Building for RCCC Board and Staff</i> RCCC will support, maintain and continuously improve a culture of learning and professional development among their staff team

RCCC Board & Sub Structures During the period January to December 2010 the board of RCCC met 6 times with the Executive Management & Finance Sub Committee also meeting 6 times. The board currently have 5 vacancies. The Dept of Community & Social Affairs and the Department of Education & Science & the VEC have stated that they are not in a position to fill their seats The I.F.A. has been contacted with a view to replacing the member who resigned.

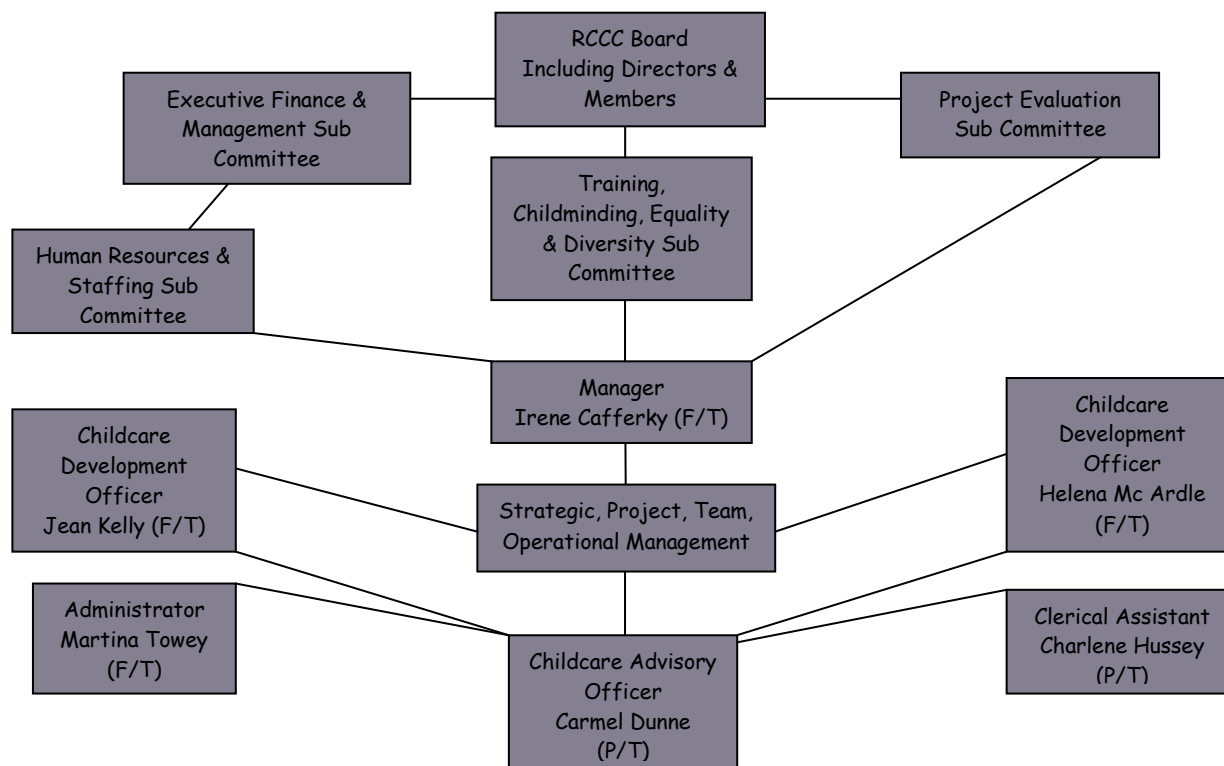
The AGM of RCCC was held on 23rd June and a below is a photo of some of the current members with the newly appointed Chairperson, Bernadette Morris (centre/front row). Also provided is a complete list of members and the organisations that they represent.



Name	Organisation
Bernadette Morris, Chairperson	FÁS
Caitlin Conneely, Vice-Chairperson	Roscommon Co. Council/CDB
Bernie Kearney, Secretary, RCCC	Roscommon Community Fora
Louise Ward, Treasurer, RCCC	County Enterprise Board
Sinéad Devine, Staff Liaison Officer	Parent Representative
Kate Walshe, Monitoring Board Member,	CRIISP
Des Curley	Childcare Providers Network Representative
Paddy Gannon	Health Service Executive
Mary Dwyer	Community Childcare Providers
Helen Cosgrove	Private Providers Representative
Susan Madden	Brothers of Charity
Áine Hanley	Private Providers Representative
Bernie Downes	Traveller Representative
Gloria Bohan	Trade Union Representative
Rita Melia	National Voluntary Childcare Organisations
Kathy Ewing	Roscommon Integrated Development Co.

Staff

The RCCC Staff team consists of, a Manager F/T, Administrator F/T, 2 x Childcare Development Officers F/T, Childminding Advisory Officer P/T and a FÁS Clerical Assistant P/T.



Sub-committees:

The main focus of the sub committees throughout 2010 was to support RCCC staff in the implementation of RCCC Strategic Plan and LIP's. It was agreed by the board that the appraisal of ECCE applications was delegated to the RCCC staff because of the quick turnaround needed to process and submit to OMCYA. A report of completed applications would be signed off by the board of RCCC at their board meeting.

Progress and collaboration on delivery of LIPS 2010

RCCC are satisfied with the progress of the delivery locally of its plan. During 2010 RCCC proactively engaged with the OMCYA, Pobal and local childcare services to implement the Early Childhood Care & Education Scheme (ECCE), Childcare Subvention Scheme (CSS), Childminding Initiative, Parent & Toddler Initiative and the new Childcare Education and Training Support Scheme (CETS). Finally the transition from CCSS to CCS is underway for community childcare services with significant changes to the eligibility criteria for parents availing of subvention.

Services were supported by RCCC on a one to one basis in areas of HR, Governance, Staff Qualifications, Recruitment and Selection Panels, Policies & Procedures, Fees, Transfer Applications, Compliance visits and preschool regulations, review of plans for new pre-school services, AGMs, Open Days to mention a few.

RCCC collaborated throughout 2010 with Pobal with regard to ongoing support to services and referrals from Pobal to RCCC were followed up by the staff team of RCCC.

A review of LIPS was held by the board at the June meeting of RCCC and it was agreed to reallocate budgets where appropriate to maximise resources. Collaboration with FAS & VEC was ongoing to support the workforce development plan and resources were pooled to prioritise FETAC level 5 & 6 to existing practitioners to meet criteria for entry into ECCE. RCCC supported Sligo IT Early Years Degree Programme by providing student placement and feedback. Training was co-ordinated through RCCC's Training, Childminding Equality & Diversity Sub-Committee. Local supports and training provided by RCCC included Paediatric First Aid, Refresher First Aid, Focus on Fire Warden & Fire Safety, Occupational First Aid, Music & Movement, Cooking with School Age Children, Manual Handling, Buntus, Reggio Emilia, Child Observations, Behaviour Management and one to one mentoring as identified by local need.

RCCC has also provided support to groups in the county to ensure sustainability of services, and with issues surrounding the CCSS programme. The Staff of RCCC provide ongoing support to groups with HR and financial issues and also provide a mediation service if required.

HSE collaborated with RCCC on the childminding Initiative and Parent & Toddler funding Initiative including operational costs. This year saw a combined RCCC/HSE application process through the CCC for Parent & Toddler funding. This was a welcomed development as once again resources were pooled locally to maximise funding/resources available. RCCC worked closely with the HSE preschool inspection team and the Environmental Health Officer in supporting services with plans for facilities. *RCCC staff played an important role in supporting services/practitioners to meet their requirements under regulation 5 of the Childcare Preschool Regulations (2006).*

The County Development Board, County Council and Sports Partnership Company collaborated on the 2nd County Play Day held on 4th July. Roscommon County Enterprise Board works collaboratively with RCCC on the Business Development Programme which commenced in late 2010 and will be delivered in 2011. The Manager of RCCC sits on the steering group of the Roscommon Integrated Development Company 'Playbus' and supports this initiative in an advisory capacity.

Services closed and opened:

- 4 services closed since July 2010: 2 private services and 2 community services.
- 1 private service opened in September 2010. This did not result in any displacement as the new service opened in a rural area where a private service had closed in July 2010.
- 4 Parent & Toddler Groups closed in the County during the year. However, start-up grants were given to 4 new groups. 18 P & T groups operate in the county presently.

ECCE Scheme

Parents who wished to access the ECCE scheme were supported through information workshops, Information leaflets, Guidance document on “Choosing Childcare” and one to one supports on Fees, Admissions, Transfer Applications and sourcing a childcare place appropriate to their individual needs. The issues identified by services entering into the ECCE scheme were the age range and flexibility around children with additional needs. RCCC gave feedback to OMCYA on a continual basis and OMCYA responded with revised conditions to the scheme. Number of services in ECCE Scheme - 55

ECCE Questionnaire Analysis

In order to support services with ECCE and to inform OMCYA of how providers were finding the new scheme RCCC in collaboration with OMCYA devised a questionnaire, piloted it with 4 services before finalising and distributing to all ECCE services. Below is a synopsis of analysis to date. To date 19 ECCE questionnaires have been completed and returned to RCCC. Questionnaires were sent out to all 55 services who are currently participating in the ECCE scheme. The two main aims of this questionnaire are:

1. To gain an insight into childcare services’ opinions and experiences of accessing and implementing the Free Pre-school Year under the Early Childhood Care and Education (ECCE) scheme in their service between January – June / August 2010.
2. To discover any gaps, and by doing so, how Roscommon County Childcare Committee can further assist childcare services in the future to access and implement the ECCE scheme.

Benefits of the ECCE scheme:

Participants’ answers have been organised into themes. The main benefits of the scheme are:

Stable / increased income	7
Universal access to preschool	5
Higher enrolment numbers	5
Benefit to parents	3
Less admin work re fees	3
None	2

Concerns surrounding the ECCE scheme:

Childcare providers expressed concerns on the following;

- Qualifications and staff training
- Eligibility/ Date of birth

- Not enough income to cover overheads
- Rural areas may not fill places
- Parents will only send child for 1 year as place is free, whereas before, many children availed of two preschool years.
- Initial confusion between running of 38 / 50 week model
- Discrepancy between opening hours for CCSS and ECCE
- Low numbers during holiday periods
- SÍolta will be time consuming
- Extra administration work
- Initial confusion re different payments for 38 / 50 week model
- Two providers had no concerns

Full ECCE Report can be accessed on [://www.roscommonchildcare.ie/documents/ECCEReport2010.pdf](http://www.roscommonchildcare.ie/documents/ECCEReport2010.pdf)

Reviewing the rollout of RCCC's Quality Engagement Initiative

A key role of RCCC is to support the development of quality initiatives thereby improving the delivery of early childhood care and education programmes in County Roscommon. A significant focus of the work of RCCC during the past few months was to support the development of quality childcare through the implementation of SÍolta and Aistear and this work is carried out under Objective 3 of the 2010 Local Implementation Plan (LIP). The support and development team have conducted on site visits to incorporate informal engagement with SÍolta and Aistear. RCCC support and development have also continued to support and participate at monthly Cluster and Peer Support Meetings.

In March a quality development officer was employed by RCCC to implement the RCCC Quality Engagement Initiative. The delivery of SÍolta was carried out in conjunction with the SÍolta Co-ordinator through the National Children's Nurseries Association. Administration support and resources were delivered for the rollout of SÍolta workshops by RCCC. Additional peer support network meetings were organised and facilitated by RCCC staff to support practitioners as well as on site support and advisory visits through our quality engagement initiative. Furthermore, RCCC complemented the roll out of ECCE quality initiatives through the introduction of 3 Aistear and the delivery of workshops to service providers. RCCC also collaborated with the NCNA on Pyjama Day.

The launch of the Roscommon County Childcare Committee SÍolta Quality Engagement Initiative was held on the 3rd March and was open to all services who expressed an interest in participating in the initiative. This initiative is being jointly delivered by RCCC and NCNA. The initial launch was a huge success with 118 attendees. Nevertheless, due to the high demand for RCCC's Quality Engagement Initiative, it was necessary to review and adjust the annual work plan regarding SÍolta in order to provide the best quality service to all interested participants.

As a result, it was decided that the nine groups engaging in SÍolta at Level 3 (the formal engagement level) would attend all of the planned Cluster and Peer Support Meetings. Three additional cluster meetings were arranged for the 33 services participating in SÍolta at informal level (Level 2). 11 services chose not to attend SÍolta workshops. These services, along with all others allowed RCCC staff to conduct assistive visits on an informal basis with staff of RCCC through one to one on site support visits. During these site support visits, the RCCC Childcare Development Officers discussed SÍolta with providers, and gave them a SÍolta manual. Services participating at Level 2 and those not attending SÍolta workshops have also been introduced to a RCCC SÍolta template which will assist services to link their everyday work to SÍolta. Evaluations were compiled on all workshops delivered and support offered from feedback. A review of the SÍolta process took place with the nine groups engaging at the formal level. This was facilitated by an independent facilitator. A report of the findings of the SÍolta Review will be written up in 2011.

Focus on the County Childcare strategy and updates on national childcare programmes were made through the participation of the Chairperson and Manager of RCCC on the County Development Board, Social Inclusion Measure Sub Committee (SIM), Traveller Interagency group and County Intercultural forum.

Issues from providers were brought forward by childcare representatives of Community, Private and Parents Representatives who sit on the board of RCCC.

Communication, Reflective Practice and Self Evaluation were identified as core components in line with the National Children's Strategy, the National Strategic Objectives and the RCCC Strategic Plan. Our communication strategy ensures that all developments within childcare sector is disseminated in a timely manner through our local media, RCCC website [.roscommonchildcare.ie](http://www.roscommonchildcare.ie) and newsletters, mail-outs, email and text, publications and reports.

Management of RCCC and National Human Resource Management Award

For the second time, RCCC received the "FAS Excellence Through People" award (ETP) which is the National Human Resource Management Standard. There were 8 standards under which the Company was assessed:

On the right is a photograph of RCCC outgoing Chairperson, Tom Costello, presenting the ETP award to Irene Cafferky, Manager and the staff of RCCC.



1. Business Planning & Quality Improvement
2. Effective Communication & People Involvement
3. Leadership and People Management
4. Planning of Learning & Development
5. Training & Lifelong Learning
6. Review of Learning
7. Recruitment & Selection
8. Employee Well-Being

Some of the comments from the assessment report stated;

"During the assessment, Roscommon County Childcare Committee demonstrated established and effective HRM practices, which address the eight sections of the Standard. Roscommon County Childcare Committee has created an environment that encourages an open exchange of ideas while ensuring that working is both enjoyable and challenging for all employees. Recognising people as a vital part of the operation, their development in this regard is seen as being of paramount importance. The culture of development and teamwork where knowledge and expertise is widely shared among employees coupled with the support mechanisms in place to support this learning culture were evident throughout the assessment and were consistently fed back to the assessors. Equality of opportunity and the support of employee well-being activities are to the forefront of Roscommon County Childcare Committee's success".

RCCC scored a total of 454.25 points out of a possible 500 points with an overall 90.85% mark across all 8 standards. RCCC believe that the ETP programme is a valuable tool for continuous improvement in our business planning and development. We are confident that following this programme has supported us in our governance responsibilities as a board and in obtaining this award we can be confident that RCCC can support childcare services in their HRM responsibilities. [://www.roscommonchildcare.ie/hr.html](http://www.roscommonchildcare.ie/hr.html)

Reporting

The RCCC Manager reports at all board meetings through a template devised which outlines progress on all actions in the LIP and strategic plan. This reporting mechanism forms part of all CCC board meeting agendas and all key stakeholders have found this to be a very effective mechanism to track progress.

A detailed finance report is furnished at all Executive Finance & Management Sub Committee outlining spend to date in each area of activity. Reports to OMCYA and Pobal are furnished on a half yearly and yearly basis. Reports include up to date Key Performance Indicators on all agreed actions in the annual LIP. A finance report forms part of this procedure. A review of the 2010 LIP's took place at the June meeting and the reallocation of budgets where appropriate, was agreed and forwarded to Pobal. Reports are also sent to Roscommon County Development Board of which RCCC is a sub Committee, HSE who fund the childminder advisory post and FAS who support the RCCC on social inclusion actions. All other agencies receive up to date reports through the board meetings. Throughout the year RCCC report to local agencies that may need statistics/information on childcare provision in the county. This includes the County Council and planning department.

The implementation of ZENO ensures that RCCC is the local information conduit in relation to childcare provision in the early year's sector. RCCC Manager represents the BMW Co-ordinators network on the National Data Management group and recommendations from this national report are currently being implemented through the addition of specific features identified by this group to be included in ZENO version 3 which was implemented in late 2010. This will support further RCCC in gathering statistical information on the sector locally. *A county childcare census has commenced and will be reported on in 2011.*

1. Developing & Sustaining Services

Summary of grants administered by RCCC in 2011

€ 10,700 Parent & Toddler grants to 13 services

€ 12,000 Childminding Development Grants to 12 childminders

Successfully supporting community childcare services to access the Community Childcare Scheme (CCS)

Successfully supporting childcare services to access the Early Childhood Care & Education (ECCE) scheme

Successfully supporting childcare services to access the Childcare Education & Training Scheme (CETS) scheme

2. Supporting

Supporting Childcare Providers, Parents & Students in developing and accessing quality childcare in County Roscommon.

One to One On the ground Support to local childcare services

1-1 support & advisory visits to Childcare Services (including Childminders) to support with areas such as Governance, HR, Finance, Recruitment, Committee Roles & Responsibilities/ Quality	143 support visits
Telephone Support	2,245 enquiries/requests responded to
Web site visitors	18,246 visitors accessed website
E-Mail Support	2563 Emails responded to

On the right, recipients of the Fetac Level 5 and Level 6 Awards

enjoying their moment of glory at the Annual Awards Gala night!! →

3. Enhancing Training & Continuing Professional Development

Number of accredited training courses provided	5
Number of non-accredited training courses provided	20
Number of participants on accredited training	48
Number of participants on non-accredited training	298
Total number of hours training provided by RCCC	117



Summary of Key Achievements during 2010

- The local implementation of *ECCE and CSS, CETS, CMDG's, P & T grants, Support to Services* and wider support to parents around implementation of ECCE scheme and Support to OMCYA in relation to ECCE.
- Support and collaboration with OMCYA & Pobal
- Local service level agreements with HSE and FÁS and board committee participation allow ongoing collaboration with member agencies. Levered funding from member agencies to support delivery of RCCC work plan
- Childminding Initiative and Implementation of a Voluntary Notification System for Childminders in collaboration with HSE.
- RCCC Training Initiative expanded to prioritise delivery of FETAC level 5 & 6 for entrants to ECCE in collaboration with FÁS and VEC, Roscommon & Annual Awards Night
- RCCC responded to identified needs of the sector in 2010 and developed a visit template whereby services received a report from site visits with clear recommendations from RCCC
- Information Strategy and upgrade of RCCC website [.roscommonchildcare.ie](http://roscommonchildcare.ie)
- Roscommon County Play Day in collaboration with Roscommon Sports Partnership and Roscommon County Development Board
- Administration of Parent & Toddler Initiative Funding in collaboration with HSE (Initiated one application process for applicants with RCCC point of contact)
- RCCC had a successful Verification Visit during 2010 – no issues arising

- The successful delivery of the 2010 Action Plan within the specified budget and timeframe and the fulfillment of all funding criteria & corresponding reporting obligations to OMCYA, Pobal and member funding agencies.
- Customer Satisfaction rating & testimonials from childcare services supported throughout 2010
- 143 one to one support & advisory visits to childcare services locally
- Accessing funding from FAS to enhance the 2010 RCCC Local Childcare Implementation Plan
- Receiving the Excellence Through People Award for the second time
- Collaboration with partner agencies on a number of projects e.g. Beep Beep Day, Training Strategy, Childcare Conference, Management Development Programme, Playbus, Quality Engagement Initiative (Siolta & Aistear)

Customer Feedback

As part of our ongoing commitment to customer service provision, and to improve our service delivery, RCCC asked childcare services as part of our census if they were satisfied with the support they received from RCCC. The graph below indicates customer satisfaction rate from those that replied so far to the Census 2010. We then asked the question: If you are satisfied with the support that you have received from RCCC, we would appreciate your comments and the following is a flavour of the replies received which was very encouraging for the Staff & Board of RCCC. A full report of the census will be produced when completed in early 2011. The census findings will also inform us of the training needs going forward into 2011.

The Graph beneath represents the level of customer satisfaction, this information was extracted from 49 census forms received in 2010. 42 respondents said yes that they were satisfied with support received from RCCC, 7 respondents did not answer the question and 1 respondent said they were not satisfied with the support they received from RCCC.



Testimonials from Childcare Providers 2010

'RCCC Staff are very Supportive,
always at the end of the phone for
any advice'

Hollyhocks Creche

'Always find the staff ready at the end
of the phone willing to help with any
problems I may have, especially with
regards to ECCE Scheme etc'

First Steps Montessori

'Excellent Support from
Roscommon County Childcare
Committee'

Right Start Montessori

'I must say I am very satisfied
with the support I have received
from RCCC. Have found that
there is always someone to
answer any queries just a phone
call away, this is very reassuring'

Kiltoom Playgroup

'I found the staff from RCCC
very helpful any time I have
contacted them for advice and
I do appreciate the help I
received when applying for
the ECCE Scheme'

Eileens Pre-school

Please see below for more Testimonials received from Childcare Services in County Roscommon who received supports from RCCC during 2011

Testimonials from Childcare Providers who received RCCC support during 2010	
Country Kids Creche (Little Rubies)	'As a private Childcare provider, who has evolved over the years and has now opened a beautiful purpose built childcare centre in the heart of the Country, where Childcare was seriously lacking. I would like to honestly say that without the help and support from RCCC this indeed would never have been achieved. RCCC helped me from the very beginning of the project, with the business plan etc. all the way through to the funding stage and up till present day. A big thank you to the Manager and all the staff who are always available at the end of the phone'
Cam Community Pre-School	'On behalf of the staff at Cam Community Pre-School, I would like to thank you for your visit to our service. We found you very supportive.'
Kilronan Community Pre-School	'Thanks, I have to say you are really, really helpful & have sorted out loads of my problems this year for me & you deserve a pat on the back'
Rinn Dun Montessori	'You all are giving us a great service. Well done on the clear and easy to use resource material. Many thanks. I was impressed and genuinely felt that as mere mortals we are always quick to complain so I wanted to give credit where it is due'
Busy Bees Childcare Service	'I found in my dealings with the RCCC that they give a great service and are always at the end of the phone to advise and support. I would not be able to run my service without the help of RCCC. Thank you'
The Playhouse Creche & Playschool	'I pick up the phone, and someone in RCCC is there to listen, my backup – support unbelievable, they have an ear in a time when things are very hard and demanding in Childcare'
Early Learners Preschool, Ballaghaderreen	'We have been given very helpful advice and a great deal of practical support and encouragement in finding resolutions & putting new HR practices in place. As voluntary committee members we are very grateful for the time given to us and appreciate the commitment of the Manager & Staff of RCCC to support us in maintaining our childcare service'
Jenny McLoughlin, Road Safety Authority	'The Simon and Friends Pre-school Road Safety Programme has been very successful. The RSA trained a staff member of RCCC to roll out the programme in County Roscommon. A total of 2487 childcare providers nationally have availed of the programme. RCCC also coordinated countywide 'Beep Beep' days or road safety awareness days in their county. The successful roll out of Simon and Friends was dependant on the fact that each CCC had a network of all pre-schools and dedicated staff who ensured that the programme was rolled out with pre-schools appropriately. The RSA will continue to work with RCCC on this Road Safety Educational Programme in the future'
Naionra Realta Geala	'We are a very small service and RCCC have been a great service to us over the past number of years'
Jack & Jill Community Playgroup, Ballinlough	'Always find if I have a query or problem there is somebody always available to speak with. Would be lost without RCCC'
Early Days Preschool & Montessori	'As a relatively new service I am very satisfied with RCCC and all their various staff that I have been in contact with. They are always on hand to offer advice and support and I feel they are interested in improving childcare services in Roscommon'
Strokestown Community Playschool	'We are satisfied with the support we get from RCCC. We are in constant contact with RCCC. Staff are most helpful and any time we need support we can call or meet a member of the team'
Nursery Thymes Community Playschool	'The RCCC have been of great help to us in the past year, particularly with regard to ECCE and CCS schemes, budget plans and general help with committee and staffing procedures'
Little People's Place	'With so much change in childcare it would be impossible to stay focused without a friendly person to encourage and support and to give good advice on childcare issues'
Linda Madden Pre-School, Roscommon Town	'I feel I have received great support from the RCCC over the years. Without the help of RCCC I would not have had the opportunity to build a new service and I am very grateful for that. I feel I can contact the office at any time and I always get the advice and support I need. I received great help from the staff when making my ECCE returns online. There are great opportunities for training and up skilling and overall I am very happy with the support from the RCCC'
Cuddles & Care	'I find the RCCC a great support, they are always on the end of the phone'
Hopes & Dreams	'We are very satisfied with the support, we find the RCCC very helpful'

St John's Pre-school Ltd	'I find all the staff very helpful, just a phone call away to deal with any questions I have about ECCE, CCS or Siolta. Information & Support is invaluable to the service'
Nurtures Best	'Yes RCCC support has been excellent over the past year!!'
Reiltini Roxboro	'It would be nice if there was a facility on RCCC website to advertise pre-school and after school availability in services'
Slatta Community Playschool	'Always kept up to date, email is very beneficial'
Testimonials from Childminders who were supported by RCCC during 2010	
Anita Flynn	'I am very satisfied with RCCC, very helpful with any query I would have, always on the end of the phone'
Mary Hussey	'I have got great help & support from RCCC staff to avail of training and the childminding grant'
Caroline Connolly-Mc Loughlin	'Fantastic support from RCCC, would like more support visits'
Emma Harney	'Yes delighted with coffee mornings, and information provided'
Dervela Connaughton	'Always find the RCCC staff ready at the end of the phone willing to help with any problems I may have, especially with regards to the ECCE Scheme etc.'
Deborah Beirne	'I find them very helpful and forthcoming about grants for childminding, very supportive'
Helen Dempsey	'Grant supplied to me was of great benefit to me. Service was supported by RCCC to avail of grant'
Marie Rodgers	'I have always found RCCC very helpful anytime I contacted them'
Ruth Carney	'Roscommon Childcare have always been there for me, always on the end of the line. Have supported me with training and also funding'
Rosie Keane	'The advice and support from RCCC staff is great'
Sheila Campbell	'I find them very helpful when I contact them on any issues'
Helen Glynn	'With so much change in childcare it would be impossible to stay focused without a friendly person to encourage and support and to give good advice on childcare issues'
Therese Rogers	'I found in my dealings with the RCCC that they give a great service and are always at the end of the phone to advise and support. I would not be able to run my service without the help of the RCCC. Thank you'



Looking Ahead to 2011

The following are RCCC main objectives in the rollout of our 2011 local County Roscommon childcare implementation and strategic plan and which are in line with the new National Childcare Strategic Plan 2011-2013 [://www.roscommonchildcare.ie/about.html](http://www.roscommonchildcare.ie/about.html)

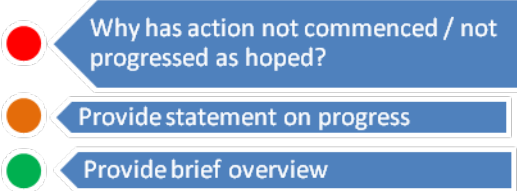








Objective 1	Effectively and efficiently implement OMCYA funded schemes/grants in County Roscommon. <ol style="list-style-type: none"> 1. Early Childhood Care & Education scheme (ECCE) 2. Community Childcare Subvention scheme (CCS) 3. Childcare Employment Training Support scheme (CETS) 4. Child Minder Development Grants (CDG) 5. Parents & Toddlers Grants. (PTG)
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Objective 2	Facilitate and co-ordinate the local development of quality childcare services, promoting their sustainability and extending the capacity of the sector in County Roscommon. <ol style="list-style-type: none"> 1. Networks 2. Development of Quality Childcare Services 3. Training Needs Analysis / Supports Needs Analysis 4. RCCC Business Management Development Programme - Support the ongoing Sustainability of services through Support & Advisory Visits & Workshops
Objective 3	Support the enhancement of quality in early childhood care and education and school-age provision in County Roscommon and support on-going professional development of the local workforce. <ol style="list-style-type: none"> 1. Implementation of RCCC Local Workforce Development plan for Early Childhood Care & Education Services inclusive of Early Years Staff, School Age Childcare Practitioners, Management Committee Members and Parents 2. Siolta 3. Aistear 4. Support and advisory visits and office based support 5. Professional Development of RCCC Board & Staff and Corporate Governance 6. Information Strategy
Objective 4	With reference to national objectives, develop a 3-year Implementation Framework for local early childhood care and education services. <ol style="list-style-type: none"> 1. Engage in an annual consultation process with ECCE services regarding their support needs 2. Engage in an annual consultation process with local agencies and stakeholders (including Parents) regarding the implementation of the Local Early Childhood Care & Education Strategy 3. Based on learning from components 1 and 2 develop a three year Local Early Childhood Care & Education Strategy 4. Continual monitoring and review of Local Early Childhood Care and Education Strategy
Objective 5	Participate in relevant structures towards ensuring effective collaboration, communication and consultation by stakeholders on early childhood education and care and school-age agenda. <ol style="list-style-type: none"> 1. Participation in regional and national CCC structures 2. Local collaboration with NVCOs and relevant childcare organisations
Objective 6	Participate in relevant structures towards ensuring effective collaboration, communication and consultation by stakeholders on early childhood education and care and school-age agenda. <ol style="list-style-type: none"> 1. Collaboration, Co-ordination and Participation in County Wide Structures and Initiatives 2. Customer Care & PR Strategy 3. Data Management 4. Public Relations & Communication/Information

Report by Core Objective

Core Objective 1 - Local implementation of NCIP in County Roscommon

Component 1 - Community Childcare Subvention Scheme (CCSS)

	Action	Output	KPIs (Key Performance Indicators)	Progress Statements 	 Comment on Outputs	 Comment on KPIs
1.1	Supporting New Applicants	1/2/1 Support Mentoring Support Programme RCCC Support Manual	# of applications appraised # of beneficiaries supported <i>No of CCS Contracts received</i> <i>No of new CCS contracts appraised and submitted to OMCYA</i> <i>Support Manual/Info Leaflet</i>	 This action is complete and contracts have processed. This brought additional work for RCCC as contracts are now to be processed by RCCC before submission to OMCYA. <i>New KPI's included to reflect the number of CCS contracts appraised by RCCC in second half of year</i> This action is complete. <i>The support manual was changed to a CCS Information leaflet .</i>	 RCCC provided continuous support to all services involved in the CCS scheme throughout 2010.	 31 services supported to submit application 31 services received RCCC CCS information leaflet 21 contracts received to date 20 applications appraised and submitted 100 Leaflets distributed and also available for download from website <i>KPIS were met</i>
1.2	Forecasting and Sustainability	1-2-1 Visits Workshop Content/Handout No of services	# of services requesting support with financial reporting # referred to RCCC for support from Pobal # number of participants	 This action was ongoing throughout 2010 and has progressed according to plan. The outputs in relation to this action generally did not reflect the work involved, as when support visits were carried out, a number of pre-support and follow-up steps were required. The KPIs did not reflect the work involved. 3 additional parents information nights were delivered throughout the County and these have been added	 Finance forecasting support has been identified by RCCC Staff as support needed for providers going forward.	 56 services received advisory visits 2 Providers information nights held and information handout compiled and distributed 47 attendees 2 Press releases and radio broadcast re CCS Information nights

		supported by phone/email <i>No. of Information nights for parents</i> <i>No of Parents supported to access CCS</i>	# Satisfaction rating	into the KPI's as well as phone and email support <i>(In Italics)</i> <i>Financial forecasting exercises were carried out with all services involved in this scheme to ensure that their fees policy proved sustainable for the coming year. The template used to conduct this exercise was devised by Clare & Kerry County Childcare Committees. This exercise proved to be most beneficial in terms of engaging with providers at a local level and further understanding their financial forecasting challenges. RCCC prioritised financial support & forecasting with services.</i>		8 services referred to RCCC by Pobal 31 Services were supported by email and letters with information and updates 3 Parents information nights held and information handout compiled and distributed 16 Parents attended info nights KPIs were met.
1.3	Quarterly Returns	1-2-1 Visits – phone – email support	# of services supported with financial returns	<p>● This action was ongoing throughout 2010 and has progressed according to plan.</p> <p>The changeover from CCSS to CCS created additional work for CCC staff and the KPIs in general did not reflect the work involved in the changeover from CCSS to CCS.</p>	<p>● Support to providers in submitting quarterly returns were welcomed. Some rural areas have no broadband and so availed of RCCC Office to make returns. Information on returns dates was made available to services through RCCC website and email.</p>	<p>● 6 services supported to submit quarterly returns</p> <p>21 services supported by phone/email to access CCS</p>
1.4	Approval of fee payment policy	Services are contacted regarding fee policy Fee Policies are submitted where compliant and service informed Where compliance is in doubt refer to OMCYA	# Services supported with Fee Payment Policies <i># Fee payment policies appraised & approved</i> # of Fee Payment Policies submitted to OMCYA No. of referrals from Pobal re compliance <i>No of services supported with</i>	<p>● This action was ongoing throughout 2010 due to the changeover of the scheme from CCSS to CCS. Combined fee payment policies were appraised for the CCS & ECCE schemes for the term starting September 2010.</p> <p>This was the number of providers who participated in the CCSS Scheme from January to June 2010 and who had not previously submitted a fee policy. Outputs have been added to reflect the two different schemes for this year.</p> <p>The KPIs were inadequate considering the changeover from CCSS to CCS. <i>New KPI's have been added to reflect the extra work.</i></p>	<p>● Services are contacted regarding fee policy</p> <p>CCSS Fee Policies are submitted where appropriately sustainable and service informed</p> <p>Services are contacted regarding fee policy</p>	<p>● 44 Services supported with CCSS Fee Payment Policies</p> <p>44 fee payment policies appraised & approved by RCCC</p> <p>44 CCSS & CCS Fee Payment Policies submitted to OMCYA</p> <p>10 referrals from Pobal on compliance issues</p> <p>32 services supported with compliance issues</p>

			<i>compliance issues</i>	Financial forecasting exercises were carried out with all services involved in this scheme to ensure that their fees policy proved sustainable for the coming year. RCCC provided follow-up support to 10 services with issues identified by Pobal following compliance visits.		No referrals made to OMCYA <i>KPIs were met.</i>
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Core Objective 1 - Local Implementation of NCIP in County Roscommon

Component 2 - Childminding Initiative

2.1	CMDG	Grant applicants supported CMDG Grants approved	# of grant applications received # of grants approved	● This action is ongoing throughout 2010	Grant applicants supported CMDG Grants approved No of support visits to childminders Telephone/Email and mail support	12 grant applications received 12 grants approved 10 grants drawn down 17 visits carried out 39 childminders supported by telephone/email/mail
2.2	Voluntary Notification & Childminder Support Programme	Promoting the National Guidelines for Childminders Voluntary Notification Support 1-1 Annual Advisory Visits Development & Support for childminders	# of support packs # of RCCC Voluntary Notified childminders # of pre-development childminders # VN Advisory Visits # Development & Support Visits (New & Existing)	● This action is ongoing throughout 2010 This was the number of childminders supported with Voluntary Notification and potential new services The KPIs were changed to include the number of Childminders assisted with obtaining Garda Clearance.	● Promoting the National Guidelines for Childminders Voluntary Notification Support 1-2-1 Annual Advisory Visits Development & Support for childminders No of childminders assisted to seek	● 7 support packs distributed including National Guidelines for Childminders 39 received Voluntary Notification form from RCCC and we now have 19 Voluntary Notified childminders, & 5 HSE notified childminders 3 pre-development visits to potential childminders 10 VN Advisory Visits 10 Development & Support Visits 10 childminders assisted to seek

					Garda clearance	Garda clearance 8 Siolta user manuals distributed to childminders and advice on how to use the manuals discussed 8 childminders also given advice on Aistear during support visits
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Core Objective 1 - Local Implementation of NCIP in County Roscommon

Component 3 - Parent & Toddler Initiative

3.1	Promote, Support and Develop P&T Groups	Information dissemination – start up packs – 1/2/1 visits – phone and email support	<p># of P&T groups in the county</p> <p># of new P&T groups</p> <p># of Information packs distributed P&T groups</p> <p><i>Launch of P & T Initiative</i></p> <p><i>No of P & T leaflets produced and distributed</i></p> <p><i>No of newspaper articles/radio slots</i></p>	<p>● All 22 P & T Groups on the RCCC Database were contacted. From this we discovered that there were 4 groups that were no longer in operation. However, 4 new groups were supported with a start-up grant from RCCC/HSE.</p> <p>The KPIs don't reflect the work involved. KPI's were added to include Newspaper articles, a launch held in Roscommon town with 14 attendees requiring support/advice with their application for P&T Grant. A P & T Leaflet was published and circulated to all groups.</p>	<p>● Information dissemination – start up packs – 1/2/1 visits – phone and email support</p>	<p>● 18 P&T groups known to RCCC in the County</p> <p>4 new P&T groups supported</p> <p>22 Information packs distributed to P&T groups</p> <p>1 launch held in Roscommon town</p> <p>50 P & T leaflets produced and distributed</p> <p>4 newspaper articles and 1 radio slot</p> <p><i>KPIs were met.</i></p>
3.2	Promote and administer P&T Grants	Appraising & Processing the P & T grant	<p># RCCC/HSE application pack</p> <p># appraisal meetings held</p> <p># of grants applied for</p>	<p>● This action has been completed.</p> <p>As the HSE and RCCC pooled collective resources regarding the P&T funding this year, there is now a combined application process for P & T Groups in Co. Roscommon.</p>	<p>● 2 meetings held to appraise and approve the Parent and Toddler grants in collaboration with HSE</p>	<p>● 1 new application pack produced and distributed</p> <p>://www.roscommonchildcare.ie/documents/2010</p>

			<p># of grants approved</p> <p># total amount of P & T grants administered</p>	<p><i>HSE/RCCC application process streamlined and new combined process produced and distributed to avoid duplication of resources and funding locally.</i></p> <p>This was added to the KPI's to reflect the additional work involved</p>		<p>PTGrantApplicationForm revised03112010.pdf</p> <p>2 appraisal meetings held</p> <p>13 applications received from P & T groups</p> <p>13 grants approved</p> <p>A total of €10,780 was administered in P & T grants. NCIP € 4,380 and HSE € 6,400</p> <p><i>KPIs were met.</i></p>
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Core Objective 1 - Local Implementation of NCIP in County Roscommon

Component 4 - Large Scale Capital Development of Childcare Place

4.1	<p>Supporting of NCIP Capital Applicants</p>	<p>Offer support on a 1/2/1 level to Capital Applicants</p> <p>A – to contract</p> <p>B - Quarterly financial returns and drawdown's support</p> <p>C- Operational support</p>	<p># of Childcare providers supported in phase 4 (project development phase to get to contract)</p> <p># of Childcare Capital Applicants supported in post contract stage</p> <p># of providers supported in operational phase</p> <p>#meeting with service & HSE re plans</p>	<p>● This action is ongoing throughout 2010</p> <p>These outputs are low, as would be expected, considering that there is no more Capital Funding.</p> <p>In relation to this action, KPI's in relation to the financial returns is already covered under the ECCE and CCS Schemes</p> <p>Plans for building had to be revised in light of funding available. RCCC worked with the service and HSE to bring about an outcome suitable to all concerned.</p>	<p>● Capital Programme Closed. Supporting 1 service to get to build.</p>	<p>● 1 Childcare provider supported in phase 4 (project development phase to get to contract)</p> <p>1 Childcare Capital applicant supported in post contract stage</p> <p>1 meeting with HSE/Service</p> <p>3 providers supported in operational phase</p> <p><i>KPIs were met.</i></p>
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Core Objective 1 - Local Implementation of NCIP in County Roscommon

Component 5 - Local Implementation of NCIP training Targets- RCCC Training Strategy




5.1	<p>Co-ordinate the delivery of accredited training to Childcare Practitioners</p>	<p>Bi-Annual Childcare Training Plan agreed</p> <p>Accredited Training to include:</p> <p>First Aid First Aid Refresher Fetac Level 5 Fetac Level 6 Occupational First Aid (Level 5) <i>No of training hours</i></p> <p><i>No of participants on CCC Accredited training</i></p> <p><i>No of participants completing accredited training</i></p> <p><i>No of Childminders on Accredited training</i></p> <p><i>No of childminders completing accredited training</i></p> <p><i>No of training referrals</i></p>	<p># of Meetings re training strategy</p> <p># of training plans distributed</p> <p># of collaborating agencies</p> <p># of accredited training courses</p> <p># of training hours (Accredited & Non Accredited Courses)</p> <p># of participants on training (Accredited excl childminders)</p> <p># of participants completing accredited training (Full Award - excl childminders)</p> <p># of childminders on training (Accredited)</p> <p># of childminders completing accredited training (Full Award)</p> <p># of training referrals</p>	<p>● This action is complete for 2010. 2 training plans were devised and completed. Subsidised training was provided by RCCC in a pro-active response to providers needs in the County.</p> <p>Training in the County was coordinated by RCCC in consultation with FAS and the VEC who are both represented on our training sub committee.</p> <p>RCCC training calendar was devised, produced and published in local media and RCCC newsletter, and website in both spring and autumn. FAS and VEC also distributed RCCC's training calendar through their data base. Priority was given to subsidise Accredited Training to support the Workforce Development Plan locally.</p> <p><i>This action would not have happened without the support of the VEC and FAS</i></p>	<p>● Bi-Annual Childcare Training Plan agreed</p> <p>2 training plans distributed</p> <p>Accredited Training to include:</p> <p>First Aid First Aid Refresher Fetac Level 5 Fetac Level 6 Occupational First Aid (Level 5)</p>	<p>● 4 Meetings re training strategy</p> <p>2000 training plans distributed via Newsletter and website</p> <p>://www.roscommonchildcare.ie/training.html</p> <p>3 collaborating agencies</p> <p>5 accredited training courses – Occ First Aid x 1, Refresher First Aid x 3, Workplace food safety & hygiene x 1</p> <p>52 training hours (Accredited Courses)</p> <p>43 participants on training (Accredited excl childminders)</p> <p>43 participants completing accredited training (Full Award excl childminders)</p> <p>5 childminders on training (Accredited)</p> <p>5 childminders</p>
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						<p>completing accredited training (Full Award)</p> <p>26 receiving full awards (Major)</p> <p>136 receiving minor awards (minor)</p> <p>1000 training referrals (via newsletter)</p> <p>KPI's exceeded</p>
5.2	Annual Needs Analysis of Fetac level 5 and level 6/7/8	Staff to conduct a survey on local training needs	<p># of participants requiring level 5</p> <p># of participants requiring level 6</p> <p># of participants requiring level 7/8</p>	<p>● This component is complete for 2010</p> <p>In relation to this action, KPI's reflect the work carried out and analysis shows that there is still a strong demand in the County for further training and education.</p>	<p>● 65 staff from nine services participated in this survey.</p> <p>9 services were requested to carry out this analysis as they were participating in the formal level of RCCC's Síolta Quality Engagement Initiative</p>	<p>● 1 training needs analysis completed and analysed as follows:</p> <p>8 participants requiring Fetac level 5,</p> <p>13 requiring level 6</p> <p>7 requiring level 7 / 8.</p> <p>KPI met</p>
5.3	Support the implementation of the National Workforce Development plan	Interagency collaboration on the Workforce Development Plan	<p>#meetings between agencies</p> <p># Information evenings</p> <p>Disseminate information to the childcare sector on the WDP.</p>	<p>● This component is complete for 2010.</p> <p>RCCC Manager attended national meeting with EYPU, Dept. Of Education.</p> <p>The KPI's were adjusted to reflect the fact that the Workforce Development Plan will be disseminated via the RCCC Website in lieu of information evenings</p>	<p>● Information disseminated on workforce development plan. Information is fed through Training & Quality Sub Committee</p>	<p>● 1 national CCC meeting attended with EYPU, Dept of Education</p> <p>Information disseminated to the childcare sector on the WDP via the RCCC website</p> <p>://www.roscommonchildcare.ie/training.html</p> <p>KPI met</p>
5.4	To recognise professional	Annual Awards	# attending	<p>● This component is complete for 2010.</p>	<p>● Annual Awards</p>	<p>● 105 attendees</p>

	development in the childcare sector	Night	# receiving full awards (Major) # receiving minor awards (Minor) # receiving certificates of attendance (Non Accredited) Agencies collaboration Childcare Champion Awards presentation	In relation to this action, KPI's reflect the work carried out and analysis shows that there is still a strong demand in the County for further training and education. <i>After this evening, a review of the event was carried out by the board of RCCC, and in light of the resources and funding that is needed to support this action it was unanimously decided by the board of RCCC to continue this event in the future as it recognises professional development in the sector locally.</i> ://www.roscommonchildcare.ie/documents/Awardsnightreport2010.pdf	Night was held in collaboration with Roscommon VEC in October 2010	26 receiving full awards (Major) 14 Level 6 and 12 level 5 136 receiving minor awards (minor) Collaborated with VEC & FÁS on this component 4 Childcare Champion Awards presented
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Core Objective 1 - Local Implementation of NCIP in County Roscommon

Component 6 - School Age Childcare Initiative (SAC)

6.1	Support the development of School Age Childcare Services (SAC)	Implementation of the recommendations from "Evaluation of the current provision of SAC services in Co. Roscommon- Sharing Best Practice" 2 SAC services receive Voice & Choice toolkit & follow up support visits Implement SAC initiative in area of disadvantage Update of SAC	Review of SAC strategy and work plan # of SAC services implementing Voice & Choice framework Pilot communication policy between 2 SAC services & national schools # of SAC services supported # of SAC places # of new SAC services supported # of SAC information evenings	 This action did not progress as planned due to the additional work taken on with the introduction of CETS and the implementation of the ECCE scheme. However, a number of services were given on going support regarding policies and procedures. One new school aged childcare service was supported through the recruitment and selection process. RCCC compiled a job advert, job descriptions, job contracts, supported members of a voluntary committee to sit on an interview panel. RCCC attended and supported a SAC information evening 2 new KPI's were added. School Age Childcare services were targeted for an early Years Health Promotion Action involving FAI	 Services have been contacted to submit CETS application. However, with the downturn in the economy and loss of jobs, feedback from childcare providers states that the demand for SAC places has decreased during 2010.	 Review of SAC strategy and work plan Supported SAC services with the review of policies and procedures, including financial sustainability. 22 SAC services supported to access CETS scheme 1 new SAC service supported in the recruitment and selection process. 1 SAC information evening 296 SAC places KPI's were not fully
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		services in ZENO		Development Officer visiting services & carrying out fun exercise games with all children. This action was initiated in 2010 and will be completed in 2011. Link to Objective 3, component 4.		met, however, new KPI's added and met
6.2	Participate in developing SAC initiatives nationally through QDOSS	Sharing SAC best practice nationally Minutes of meetings Engage with research in the area of SAC	# of national meetings # of national initiatives approved through QDOSS # of position papers	RCCC Manager represents the BMW CCC's on QDOSS and attended meetings throughout 2010. Funding application compiled to: 1. Conduct a comprehensive national and international review of literature, policy and practice on OSS, regularly consulting with key stakeholders and practitioners on a regional and national level 2. Convening a national conference in 2011 to co-ordinate regional, national and international contributions 3. Refining and finalising good practice OSS guidelines for submission to state policy makers and politicians	Supported the work of QDOSS and the development of best practice in the area of SAC	3 meetings attended Funding application submitted to OMCYA, Atlantic Philanthropies and other agencies Submitted budget position paper re SAC

Core Objective 2 - Local implementation of ECCE in County Roscommon

Component 1 - RCCC is lead agency for implementation of ECCE locally

1.1	Supporting providers to access the ECCE Scheme	Information nights for parents & services Support visits to services Processing of ECCE Applications Collating supportive data from the HSE ZENO & Website updated re ECCE	# of ECCE information nights # of Applications received # of support visits # of applications appraised # of applications submitted to HSE Update & Maintain Database & Website on ECCE applicants <i>No of Press Releases/Media Slots</i>	● This action is complete for 2010. However, this action will continue in 2011. The KPI's do not reflect the amount of support and advice that RCCC staff gave via telephone calls, texts or email throughout the year to childcare providers An additional piece of work was given to CCC's from the OMCYA regarding ECCE calendars. This work was prioritised by RCCC. RCCC photocopied and posted ECCE calendars to providers. Calendars were returned to RCCC, who in turn, appraised them before submission to the OMCYA. This involved completing a spreadsheet with the number of weeks and days services are open, within 38 & 50 week models.	● Outputs have been met to support providers access the ECCE scheme. 47 practitioners from 36 childcare services attended ECCE info nights. A list of providers questions were compiled by RCCC, sent to OMCYA for clarification and posted on RCCC's website for all	● 5 ECCE information nights for parents and service providers 4 new applications received. 99 support visits 4 new applications appraised Update & Maintain Database & Website on ECCE applicants 13 Press releases/radio slots
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			<p>No of ECCE Contracts received & appraised</p> <p>No of contracts submitted to OMCYA</p> <p>Conduct ECCE survey & collate information and submit to OMCYA</p>	<p>This KPI's, required a lot of follow up work as many calendars were completed incorrectly.</p> <p>5 new KPI's added for end of year report to reflect additional work taken on by RCCC</p>	<p>childcare providers and parents to view:</p> <p>://www.roscommonchildcare.ie/documents/ProvidersquestionsECE.pdf</p> <p>16 parents attended ECCE parent info nights. RCCC publication on the ECCE scheme given to parents on night</p> <p>://www.roscommonchildcare.ie/documents/ParentECEInfoLeaflet03062010.pdf</p> <p>Also, RCCC publication, "Choosing Quality Childcare" given to parents</p> <p>://www.roscommonchildcare.ie/documents/ParentsGuidetoChoosingQualityChildcare.pdf</p> <p>1 family who attended the info night were given information on childminders.</p> <p>Support visits to services covered the following:1-2-1, Electronic Returns, Planning, Compliance visits, 2 Pre-developed services.</p> <p>Regarding the 4 new ECCE applications, RCCC staff met face-to-face with 2 providers to give</p>	<p>53 ECCE contracts received and appraised</p> <p>53 ECCE contracts submitted to OMCYA</p> <p>1 survey conducted with 54 services</p> <p>://www.roscommonchildcare.ie/documents/ECEReport2010.pdf</p> <p>62 ECCE calendars received, appraised and submitted to OMCYA</p> <p>KPI's met</p>
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					<p>advice & support re this scheme. RCCC worked collaboratively with the OMCYA giving them regular up-dates to the position of such services. 2 services went to contract.</p> <p>Due to changes in the ECCE process, 1 KPI (collating supportive data from the HSE) was irrelevant.</p> <p>5 new KPI's were added due to new collaborative developments in ECCE scheme between CCC's and OMCYA.</p>	
1.2	Supporting Providers with reporting, contractual & compliance issues	1/2/1 support to services	<p># of 1/2/1 supports</p> <p># of services referred from Pobal (with compliance issues)</p> <p><i>No of services supported to submit electronic returns</i></p> <p><i>No of services supported to make electronic returns through RCCC offices</i></p>	<p>● This action is complete for 2010.</p> <p><i>2 new KPI's added for end of year report to reflect work done by RCCC regarding electronic returns.</i></p> <p>RCCC provided follow-up support to 10 services with issues identified by Pobal following compliance visits.</p>	<p>● In 2010, Electronic Returns were done twice: January and Sept.</p> <p>32 services were giving advice on information required for compliance visits, resulting in them being more prepared. Also, a number of services were given the opportunity to network with other services that already had a compliance visit.</p> <p>Childcare services were supported via 1-2-1 support, telephone and email re electronic</p>	<p>● 32 services offered 1-2-1 supports (compliance visits)</p> <p>10 services referred from Pobal (with compliance issues)</p> <p>85 services supported with electronic returns</p> <p>23 services used RCCC offices to make returns with 1-2-1 support from RCCC staff</p> <p><i>KPI's met</i></p>

					returns. This resulted in 85 services being supported by RCCC staff. RCCC notified all childcare providers to give them an opportunity to use RCCC's office to complete electronic returns. The outcome was that 23 services availed of this service.	
1.3	Supporting parents to access the scheme	PR relative to the ECCE scheme Supporting parents through information dissemination on eligible services and age eligibility	# of parental supports # of calls / lists sent # of information workshops/packs <i>No of parents supported to transfer</i> <i>No of parents supported to defer ECCE places</i> <i>No of publications compiled for parents</i> <i>Parents page added to website</i> <i>No of parents supported with fees payment information</i>	<ul style="list-style-type: none"> This action was ongoing throughout 2010 and has progressed according to plan. <p><i>RCCC staff found that in 2010 that many parents sought support regarding the terms and conditions, optional extras and fees charged by services, deferrals, late entrants and transfers. RCCC liaised with the service and parents where necessary on ECCE related issues that concerned them.</i></p> <p><i>5 new KPI's were added to reflect additional support needed to provide to parents regarding the ECCE scheme.</i></p>	<ul style="list-style-type: none"> Outputs have been exceeded in many cases throughout the plan through a variety of methods: information evenings, leaflets, phone calls, website, newsletters (x2), media (x5) and attendance at parent information days. <p>RCCC staff updated ECCE information leaflet for parents and put this on their website, and distributed to services and parents. Furthermore, RCCC worked collaboratively with other CCC's to develop an information leaflet for parents on 'What Happens in Preschool'. This resulted in parents in all childcare services having access to information regarding the ECCE scheme,</p>	<ul style="list-style-type: none"> 95 parental supports to include: <ul style="list-style-type: none"> 3 information workshops for parents 73 information packs and 1400 leaflets distributed 2 parents supported to transfer to scheme 2 parents supported with deferral forms 2 new publications compiled for parents 1 parents page added to website and all parents publications available for download 53 Parents supported with fees payment information 2 newsletters 5 media resources <p><i>KPI's exceeded</i></p>

					and childcare in general.	
1.4	Reporting on local implementation to OMCYA and local agencies	Plot eligible services by Electoral Division and cross reference with CSO statistics(to establish saturation/gaps) Generate reports	# of ECCE places per Electoral Division # of eligible children per DED # of reports generated # 38 weeks scheme # 50 weeks scheme Half Yearly Report Annual Report <i>No of Children in ECCE Scheme</i>	<ul style="list-style-type: none"> This action was ongoing throughout 2010 and has progressed according to plan. <p>KPI in relation to eligible children per DED was not appropriate</p> <p><i>1 new KPI added</i></p>	<ul style="list-style-type: none"> A Report on the ECCE scheme for Jan/Aug was conducted. RCCC compiled a questionnaire, sent it to all childcare providers who accessed the scheme. The outcome is that a Report on childcare providers views and opinions on the ECCE scheme was compiled. This report was emailed to all childcare providers, Pobal and the OMCYA. It was also placed on RCCC website for the benefit of all stakeholders to view. <i>As a result of this report RCCC staff accompanied Pobal on a number of compliance visits which proved useful.</i> <p>A census of childcare services was carried out in Co. Roscommon. The result of this has been to develop an updated picture of childcare in the county, including staff profiles, uptake of schemes (ECCE, CCS, and CETS), demand for childcare</p>	<ul style="list-style-type: none"> 93 ECCE places in Ballaghaderreen Electoral Division. 124 ECCE places in Boyle Electoral Division 125 ECCE places in Strokestown Electoral Division. 85 ECCE places in Castlerea Electoral Division 161 ECCE places in Roscommon Electoral Division 155 ECCE places in Athlone Electoral Division 1 ECCE Report submitted to OMCYA and Pobal ://www.roscommonchildcare.ie/documents/ECCEReport2010.pdf 53 services access the 38 weeks scheme 7 services access the 50 weeks scheme 1 Half Yearly Report submitted to OMCYA/ Pobal 1 Annual Report

					places, and highlighted areas in which childcare providers need further support from RCCC.	647 Children in ECCE Scheme KPI's met
1.5	Approval of ECCE Fee Policies	Services supported with income/ expenditure projections & compilation of fees policy Fees policies submitted to RCCC Fees policies appraised & submitted to OMCYA	# Services supported to calculate cost per ccare place # of fees policies received # of fees policies submitted to OMCYA	<p>● This action is complete for 2010.</p> <p>The KPI's do not reflect work RCCC did before receiving fees polices from services for approval. RCCC wrote a letter informing services about the fees policies, photocopied fee policies and posted relevant fees policy (ECCE or CCS/ECCE combined policy) to services. <i>A lot of follow up work was required after services returned fees policies, as many were completed incorrectly, or information had been omitted.</i></p> <p>Furthermore, services who charged for optional extras had to submit documentation re this. This involved RCCC to follow up on outstanding documentation and advising providers via telephone how to complete this procedure.</p> <p>RCCC had to scan and email each fee policy to Pobal, therefore, one new KPI has been added.</p> <p><i>The financial exercise carried out with services proved very worthwhile</i></p> <p><i>1 new KPI added.</i></p>	<p>● RCCC conducted financial projection exercises with childcare services, approved fees policies and submitted them to the OMCYA.</p> <p>The financial projection exercise resulted in childcare providers having a better understanding of their financial circumstances including income and expenditure, and cost per place. It also assisted childcare services to complete their fees policy as information sought to complete financial exercise was the same for fees policy.</p>	<p>● 32 services supported to calculate cost per child care places</p> <p>53 fees policies received</p> <p>53 fees policies submitted to OMCYA</p> <p>53 policies scanned and submitted to Pobal</p> <p>KPI's met</p>

Core Objective 3 - Supporting the national objective of developing quality childcare in County Roscommon

Component 1 - Implement Roscommon CCC Quality Engagement Initiative

<p>1.1</p>	<p>Síolta Services supported with the local Implementation of Síolta</p>	<p>A consistent, measurable approach to the implementation of Síolta and Aistear at local and regional level</p> <p>Working collaboratively with the Síolta Co-ordinators to deliver workshops on Síolta Standards to childcare services locally</p> <p>Services engaged with the Síolta programme will receive the Síolta toolkit</p> <p>Deliver training/workshops on practice themes which are linked to Síolta standards</p>	<p># of practitioners supported in Síolta</p> <p># of Childminders supported in Síolta</p> <p># of workshops delivered collaboratively with Síolta co-ordinators</p> <p># of follow up visits with services as required</p> <p># services engaged at varying levels of the Síolta programme</p> <p># of workshops delivered (to all levels)</p> <p># of Síolta Reviews</p> <p># of Peer Support Network meetings co-ordinated and facilitated by RCCC</p> <p># attending peer support networks</p> <p># of office hours re administration work for Síolta quality engagement initiative rollout</p>	<p>● This action is complete for 2010.</p> <p>This action has been very successful, and since June 2010, three more services have signed up to attend Síolta workshops at Level 2. However, the KPI's did not reflect the amount of work involved in this action, and therefore 10 new KPI's were added.</p> <p>RCCC are finalising a review of the Síolta pilot project rollout in Co. Roscommon. As part of this evaluation, a meeting was held in NCNA offices, Dublin with NCNA, Waterford and Roscommon CCC's. Evaluation process was agreed with an independent facilitator to carry out this review with providers. A report will be generated from this review in early 2011 which will inform the work of the Síolta rollout in 2011.</p> <p>RCCC was proactive in listening to the providers throughout the rollout of Síolta and were aware of confusion surrounding the criteria to attend Síolta. Providers were listened to and RCCC adapted workshop sessions and the roll out of the programme to best suit their needs. This was done in collaboration with the NCNA via meetings, telephone and email.</p> <p><i>13 new KPI's added.</i></p>	<p>● In 2010, the RCCC worked collaboratively with a Síolta Co-ordinator to implement Síolta at a local level.</p> <p>The outcome of this action resulted in 702 practitioners being supported with Síolta: workshops, telephone and email support, support visits. Due to a number of reviews and from the evaluations, certificates of attendance were given not only to services but to individual practitioners.</p> <p>This will allow each staff member to bring their certs with them if they move to a new service.</p>	<p>● 702 practitioners supported in Síolta</p> <p>8 Childminders supported in Síolta</p> <p>10 Síolta workshops delivered collaboratively with Síolta co-ordinator</p> <p>45 Síolta Coordinator follow up quality support visits with Level 3 groups</p> <p>25 RCCC follow up quality support visits with Level 2 groups</p> <p>13 RCCC follow up quality support visits with Level 1 groups</p> <p>11 services engaged at level 1</p> <p>33 services engaged at level 2</p> <p>9 services engaged at level 3</p> <p>16 Workshops delivered to all levels which includes 4 standards delivered to all levels.</p> <p>1 Síolta Review Meeting</p> <p>6 Peer Support Network meetings held</p> <p>174 practitioners attended peer support network</p>
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			<p><i># hours attending both Peer and Cluster Group Meetings in an advisory, support and co-facilitation role.</i></p> <p><i># of Certificates of Attendance issued</i></p> <p><i># of Síolta Letter of Agreements produced</i></p> <p><i># of Síolta Expression of Interest forms produced</i></p> <p><i># of Síolta Letter of Agreements returned</i></p> <p><i># of Síolta Expression of Interest forms returned</i></p> <p><i># of Síolta Cluster & Peer Support Network Meeting Evaluation Forms returned and evaluated.</i></p> <p><i># collaborative meetings between RCCC and NCNA</i></p> <p><i>Website updated</i></p>			<p>245 hours of RCCC staff time re administration of Síolta rollout</p> <p>99 hours RCCC staff attending / supporting and facilitating both Peer and Cluster Group Meetings</p> <p>513 Certificates of attendance issued</p> <p>1 Letter of Agreement produced and posted to 57 groups</p> <p>1 Síolta Expression of Interest form produced and posted to 57 groups</p> <p>40 Síolta Expression of Interest forms returned</p> <p>41 Síolta Letter of Agreements returned</p> <p>539 Síolta Network Meeting evaluation forms returned and evaluated.</p> <p>6 collaborative meetings between RCCC and NCNA:</p> <p>5 meetings between RCCC and NCNA.</p> <p>1 conference call between RCCC / Waterford CCC and NCNA</p> <p>Website updated to include Síolta</p> <p>://www.roscommonchildcare.ie/Siolta.html</p> <p>KPI's exceeded</p>
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1.2	Services supported with the local Implementation of Aistear	Run an information session on Aistear for all providers and Childminders	# of information sessions delivered # of practitioners supported in Aistear # of Childminders supported in Aistear # information packs Website updated	<p>● This action is complete for 2010.</p> <p>Aistear workshops were added to the Autumn training calendar, and newsletter, emails and texts. Support was also given to services on 1-2-1 basis regarding Aistear.</p> <p>Roscommon Tutor's Network was supported with the delivery of an Aistear workshop and the dissemination of a tutors support pack by RCCC.</p> <p>2 new KPI added</p>	<p>● Workshops were held not only for childcare providers and childminders, but also FETAC Level 5 and 6 tutors.</p> <p>The learning outcome of these workshops were to give services:</p> <ol style="list-style-type: none"> 1. An insight into Aistear's resources: manual and website 2. An insight into the connections between Aistear and Síolta 3. An awareness of how Aistear supports Regulation 5 of the Childcare Preschool Regulations 2006 	<p>● 4 workshops delivered:</p> <p>3 for childcare practitioners</p> <p>1 delivered to Roscommon tutors' network which was supported and facilitated by RCCC.</p> <p>1 support pack produced and given to tutors</p> <p>91 practitioners attended and supported in Aistear, 8 tutors attended</p> <p>2 Childminders attended</p> <p>Website updated to include Aistear</p> <p>://www.roscommonchildcare.ie/aistear.html</p> <p>KPI's met</p>
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Core Objective 3 - Supporting the national objective of developing quality childcare in County Roscommon

Component 2 - Continued Professional Development for the Childcare Sector

2.1	<p>Provide Networking Opportunities/ Workshops for childcare providers, childminders & tutors</p>	<p>Child Care Providers Network Childminders Networks/ coffee mornings National Childminding Week – Events RCCC/VEC Tutors Network Professional Support Network for Childcare Tutors</p>	<p># of network sessions /workshops # of participants attending Non Accredited training (excl childminders) # of childminders attending Non Accredited training # of childminders in attendance at childminding week events # of tutors attending</p>	<p>● This action is complete for 2010. Childminding Week events were very successful for 2010 and attracted large attendances. There were four events held during the week for Childminders, 2 x Music & Movement, 1 x Farm visit and 1 x Puppet Show. KPI's don't reflect the work involved so KPI's have been added to reflect this. The KPI's in Networking Opportunities stated "Non-accredited training" This has been changed to reflect Networking Opportunities for each sector. Non accredited training has already been reported on under Objective 3 Component 2.4</p>	<p>● The Providers Network have not met in 2010 and this is due to networking opportunities provided through the Síolta peer support meetings facilitated by RCCC <i>RCCC identified the need to develop a Staff Tutor Pack to support tutors in Síolta & Aistear. This was developed and distributed at the tutor network event.</i></p>	<p>● 7 network sessions /workshops delivered 4 Childminding Week networking events 50 childminders/parents and 97 children attended Childminding week events 3 childminding network events/coffee mornings with 24 adults and 26 kids attending these events. 1 coffee morning/network event cancelled due to inclement weather. 220 participants on Non Accred Training 30 Childminders on Non Accred Training 1 tutors network event held 8 tutors attended tutors network event 1 Tutor Pack developed by RCCC 9 Tutor packs distributed</p>
2.2	<p>Create awareness of Children First</p>	<p>To co-ordinate workshops for all providers and</p>	<p># of workshops held # of participants attending</p>	<p>● This action is complete for 2010. KPI's don't reflect the work involved and so,</p>	<p>● 2 workshops held in September</p>	<p>● 2 Children First workshops held with</p>

	Guidelines	childminders	<p>Non Accredited excl childminders)</p> <p># of childminders attending Non Accredited training</p> <p>Create a link on RCCC Website to Pre-school regulations</p> <p>Develop child protection policy for RCCC Board and staff</p> <p>Workshop for RCCC Staff for implementation of RCCC Child Protection policy</p>	have been changed to reflect this with 4 new KPI's added.		<p>16 childminders attended training.</p> <p>1 Link created for Pre-school regulations</p> <p>://omc.gov.ie/viewdoc.asp?fn=/documents/Child_Welfare_Protection/children_first_2010.pdf</p> <p>1 meeting with HSE Children First Officer and RCCC company child protection policy revised</p>
2.3	RCCC Business Management & Mentoring Programme	RCCC Management Development Programme/Mentoring Programmes Committee modules to include Skills Workshop, Finance Training, Staff Support and Supervision Workshop	<p># Management Development Programmes</p> <p># of services attending</p> <p># of Voluntary Management Committees/Private Providers supported/mentored</p> <p># of one to one site visits to support Voluntary Management Committees/Private Providers</p> <p>Develop a template to record on site visits and letter with action points for service and RCCC</p>	<p>●</p> <p>The delivery of the Management Development Programme did not fully progress as planned due to adverse weather conditions and is planned to take place in early 2011. However, services were supported by RCCC on a one to one basis in areas of HR, Governance, Staff Qualifications, Recruitment and Selection Panels, Financial Forecasting, Policies & Procedures, Fees, Transfer Applications, Compliance visits and preschool regulations, review of plans for new preschool services, AGMs and open days, to mention but a few.</p> <p>New output added to reflect support offered to Management.</p> <p>KPI's do not reflect the work involved as, since a service is counted only once as receiving support, this could entail several visits throughout the year to the same service and also telephone and email support.</p> <p>KPI's have been changed to reflect this</p>	<p>●</p> <p>RCCC Management Development & Mentoring Programme will be delivered in 2011. Committee training modules to include Skills Workshop, Finance Training, Staff Support and Supervision Workshop. Follow-up mentoring service will also be made available to services.</p> <p>Ongoing support to Management structures of childcare services to include HR, Recruitment, Governance, policies and procedures, mediation and compliance issues</p> <p>RCCC devised a</p>	<p>●</p> <p>57 one to one site visits to support Voluntary Management Committees/Private Providers</p> <p>1 on site visit template devised</p> <p>1 follow up letter compiled to detail actions arising from support visit</p> <p>Mediation service provided</p>

				<p>with 1 new KPI added. HR & Finance were identified by RCCC as key areas for support to services during 2010.</p> <p>RCCC found that on the ground 1-2-1 support was what voluntary management committees found beneficial and wanted.</p>	<p>Template to record on-site support visits and follow up letter with action points for RCCC and service</p> <p>One to one support to management committees/employers ensured voluntary committee members & private providers were supported in their duties as employers.</p>	
2.4	Provide Training/Workshop opportunities	<p>Co-ordinate & deliver non accredited Training/Workshops in e.g.</p> <p>Manual Handling</p> <p>Equality & Diversity</p> <p>Disability Awareness</p> <p>Curriculum for Early Years Settings</p> <p>Child Minding Quality Awareness Programme (QAP)</p>	<p># of Training /Workshops sessions held</p> <p># of participants attending</p> <p># of QAP courses run</p> <p># of childminders on the QAP/Courses</p> <p># childminders attending non-accredited training/workshops/seminar</p> <p># hours of non accredited training provided</p>	<p>● This action progressed as planned.</p> <p>Outputs were changed slightly to reflect number of hours training provided</p> <p><i>No QAP course was run due to lack of demand</i></p> <p><i>Childminders are opting for Fetac level 5/6 training instead</i></p> <p>The KPI's in Non-Accredited Training were changed to reflect the overall training provided. Two new KPI's added (<i>In Italics</i>)</p> <p>RCCC collaborated with the NCNA and Longford and Westmeath CCC's to bring a Reggio Emilia Seminar to Roscommon.</p>	<p>● RCCC provided a range of non accredited training/professional development courses to support practitioners. We were proactive in delivering courses which were requested by services/practitioners to support them in the delivery of their childcare service</p> <p>KPI's were met</p>	<p>● 20 Non Accredited Training /Workshops/ Seminars held including</p> <p>Cooking with SAC x 1,</p> <p>Paediatric First Aid x 3,</p> <p>Manual Handling x 1,</p> <p>Behaviour Management x 2,</p> <p>Child Observations x 1,</p> <p>Fire Safety x 2</p> <p>Simon & Friends x 2</p> <p>Arts & Crafts x 4</p> <p>Music & Movement x 4</p> <p>220 participants attending non-accredited training/workshops/seminars (excl childminders)</p>

						<p>0 QAP courses run</p> <p>0 childminders on the QAP/Courses</p> <p>30 childminders attending non-accredited training/workshops/seminars</p> <p>65 hours of non accredited training</p>
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Core Objective 3 - Supporting the national objective of developing quality childcare in County Roscommon

Component 3 - Supporting Providers with Compliance with the 2006 Preschool Regulations

3.1	Collaboration with HSE preschool officer in supporting services to meet requirements of regulations	<p>Work Collaboratively with the Pre-school inspectorate</p> <p>Follow up support to services through the referral system and action planning</p>	<p># of meetings/contacts with the HSE</p> <p># of referrals</p>	<p>● This action progressed as planned.</p> <p>The HSE pre-school inspector for Roscommon was on maternity leave in 2010 and collaborative work has been ongoing with Childcare Manager & EHO, HSE</p>	<p>●</p> <p>RCCC worked collaboratively with the Pre-school inspectorate, Childcare Manager, HSE and Senior EHO, HSE and together supported childcare services with regulations</p>	<p>●</p> <p>4 meetings with HSE</p> <p>34 email/phone contacts with HSE</p> <p>5 referrals to HSE</p>
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Core Objective 3 - Supporting the national objective of developing quality childcare in County Roscommon

Component 4 - Early Years Health Promotion & Physical Activity Programme in Childcare Services

4.1	Promote and Support Health Promotion and Physical Activity to all childcare providers	<p>Healthy Eating and Physical Activity Policies</p> <p>Increased level of Outdoor Play and</p>	<p># meetings with the HSE</p> <p># meetings with the RSPC</p>	<p>● This action has commenced and will be finalised over the latter part of 2010/2011. Due to adverse weather conditions this action did not take place as planned.</p> <p>This action has been revised and outputs and KPI's</p>	<p>●</p> <p>Arising from a review of LIPS, this action has been revised to work with two services to</p>	<p>●</p> <p>2 Buntús workshops/training programme delivered by Roscommon Sports Partnership in</p>
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	including childminders	<p>Activity</p> <p>Buntús Programme</p> <p>Food Hygiene Training</p> <p>Dental Hygiene</p> <p>Menu Planning Programme</p>	<p># services supported</p> <p># services attending workshops/health promotion programmes</p> <p># services policies reviewed</p> <p># HSE/RCCC health promotion packs distributed</p> <p># meetings with HSE</p> <p># days working with services</p>	<p>changed to reflect the number of meetings held with the HSE and the amount of time spent implementing the programme with the services.</p> <p>RCCC collaborated with Roscommon Sports Partnership Company to provide two Buntús courses and provide a sports kit to each service that participated.</p> <p><i>2 new KPI's have been added</i></p> <p><i>Community School Age Childcare & Pre-school services were targeted for an early Years Health Promotion Action involving FAI Development Officer visiting services & carrying out fun exercise games with all children. All children involved in this programme will receive a football and a backpack from the FAI. This action was initiated in 2010 and will be completed in 2011. Link to Objective 1, component 6.</i></p> <p><i>A workshop on food & nutrition (including a menu planning programme) was organised in collaboration with the HSE for November 2010 but this had to be postponed until January 2011 due to severe weather conditions.</i></p>	<p>implement a health promotion and physical activity programme and to revise and/or devise appropriate policies for implementation with the two services.</p>	<p>conjunction with RCCC. 37 providers participated and received support packs funded by RCCC</p> <p><i>6 services identified for participation in the physical activity programme</i></p>
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Core Objective 4 - Supporting parents in accessing quality childcare in County Roscommon

Component 1 - Parents/Carers Support Programme

1.1	RCCC support Parents/Carers Programme (incl childminders & services)	<p>Networks/ coffee mornings</p> <p>Network/Workshops for parents of children with additional needs</p> <p>Common Sense Parenting programme & Behaviour Support</p>	<p># of network sessions /workshops</p> <p># of participants attending Non Accredited training excl childminders)</p> <p># of childminders attending Non Accredited training</p>	<p>● This action is ongoing throughout 2010.</p> <p>The KPI's did not reflect the collaborative action with the County Playday (1.2 Below).</p> <p><i>Grandparent's event did not take place due to the increased workload of the development team with the introduction of the CETS scheme.</i></p> <p><i>Parenting programme was not run due to time constraint and duplication of work as there</i></p>	<p>●</p> <p>Outputs need to be revised as RCCC will not be delivering the Common Sense Parenting Programme since this is a HSE initiative and would constitute duplication.</p>	<p>●</p> <p>1 Behaviour Management Workshop delivered with 17 participants attending</p> <p>22 childminders, 97 children and 38 parents in attendance at childminding week</p>
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		Programme Grandparents Event	# of childminders in attendance at childminding week events # of grandparents/services participating in grandparents event # of network sessions /workshops for parents of children with additional needs # of parents attending network/events	<i>was additional training with the roll out of Síolta and Aistear which had to take priority.</i> Funding was reallocated to conference which was an additional action and included parents. Two of the KPI's are duplicated and can be removed		events 8 parents attending coffee morning /network event in Upsie Daisies Roscommon 11 Childminders attended coffee morning/networking event in Upsie Daisies
1.2	Collaborative County Play & Multicultural Day	RCCC County Play Day <i>No of Agencies involved</i> <i>PR Strategy re Playday</i> <i>Workshops/Activities Organised</i> <i>Report Generated</i>	# attending County Play Day # agencies involved collaboratively # of Press Releases/Media Slots # Workshops/Activities # Reports generated	● The County Playday took place on 4 th July 2010 Invitations and posters developed and distributed. Workshops and activities agreed. Budget agreed between RCDB/RCCC The outputs need to be added to in order to include activities/workshops delivered, agencies involved, Press Releases & PR and final report. Final report available from link below: KPI's don't really reflect the work involved and 3 have been added to correspond with increased outputs. €900 raised for Crumlin Children's Hospital	● RCCC County Play Day was held on July 4 th . RCCC & RCDB pooled resources. 4 radio slots, posters, invitations, corrie-boards, website, emails utilised. Playbus, teddy bear hospital, soccer, face painting, activity centre, hip-hop dancing, balloon race Report generated available through below link: ://www.roscommonchildcare.ie/documents/IreneCafferkyRCCCReportonPlayday05072010.pdf	● 751 attending County Play Day 3 agencies, RCCC, Roscommon Sports Partnership and Roscommon County Development Board/County Council worked collaboratively to deliver the County Playday 6 Press Releases/Media Slots 7 Workshops/Activities 1 Report generated €900 raised for Crumlin Children's Hospital KPI's were met

Core Objective 5 - Sustaining our own effectiveness and standards as a service provider

Component 1 – RCCC Information Strategy

1. 1	<p>To ensure that relevant, up to date and timely communications relating to the early years sector are made to all stakeholders</p>	<p>Up to date information available to the general public</p> <p>Website Updated Monthly</p> <p>Newsletters</p> <p>Information packs</p> <p>Information Leaflets</p> <p>Media features & articles in local print media</p> <p>mail outs to providers, employers, churches, schools, health clinics, libraries and other local and community agencies</p> <p>Annual Advertisement promoting services</p> <p>Communication Policy and Procedure implemented for the Early Years Sector & RCCC</p> <p>RCCC Directory</p> <p>Summer Schemes Booklet</p> <p>RCCC Resource</p>	<p># of phone enquiries/ requests responded to</p> <p># of web site hits</p> <p># of newsletters</p> <p># of RCCC Leaflets</p> <p># of media features</p> <p># of mail outs</p> <p># of training places booked</p> <p># of Training Information Packs</p> <p># of childcare providers placing an advert</p> <p># of services supported with Communication Policy & Procedure</p> <p># Updated Directory published to website</p> <p># of booklets distributed</p> <p># of new additions in library</p>	<p>● This action is completed for 2010</p> <p>The summer schemes booklet did not go ahead due to additional programmes being taken on by RCCC on behalf of OMCYA.</p> <p>Training Places and training information packs are duplicated. Please refer to Objective 1 NCIP under Training.. (<i>In Italics</i>)</p> <p>Leaflets were distributed to both parents and providers on the ECCE (in eight different languages) and the CCS Schemes. Leaflets were also distributed to the Parent & Toddler groups and flyers were produced and distributed for the County Playday, the Conference and the annual Awards Gala.</p> <p>The annual advertisement promoting services did not go ahead due to budget constraints as it was not considered to be a priority and did not represent good value for money given the current economic situation. However, RCCC did participate in a feature with a local newspaper on Parent & Toddler Groups in the County where the groups advertised their own services.</p>	<p>● RCCC is the conduit for local information on childcare in County Roscommon.</p> <p>It is an accessible information hub for the childcare sector. This is delivered through our website, newsletter, mailouts and media updates. Childcare Providers are also kept informed via text and email.</p> <p>Contribute Software was purchased to enable RCCC Staff to update the website</p> <p>This Communication Policy was not carried out as it was not a priority and the implementation of national programmes was prioritised by RCCC Board.</p>	<p>● 2245 phone enquiries/ requests responded to</p> <p>18,246 web site visitors</p> <p>2 newsletters produced – one 8 page and one 16 page</p> <p><i>210 Training Information Packs provided to services, childminders and parents</i></p> <p>3 RCCC Leaflets and 3 posters/fliers produced</p> <p>22 Press releases and media features</p> <p>24 mail outs</p> <p>0 childcare providers placing an advert</p> <p>0 of services supported with Communication Policy & Procedure</p> <p>1 Updated Directory published to website</p> <p>18 new additions to RCCC library</p>
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		Library				
1.2	Collection of Statistical Data on childcare services	Database of childcare services & places by DED area	# of private facilities # of community facilities # of school age childcare services # of full day places # of part time places # of sessional places # of childminders known # of HSE registered childminders	<p>● This action is ongoing and will be completed during 2011</p> <p>Demand, according to services, for full day-care places has decreased. This is partly due to the amount of parents unemployed and not requiring this service and so, these places have been given over to sessional.</p> <p>Also, as we can now only count childminders that are registered with the HSE, this has accounted for a loss of over 120 full time places.</p> <p>Roscommon has lost 2 private providers and two community providers (one of which was afterschool) during 2010.</p>	<p>●</p> <p>All childcare services are constantly updated on ZENO and this information is current due to the census which took place in December in Roscommon.</p>	<p>●</p> <p>28 private facilities 29 community facilities 22 school age childcare services 646 full day places 378 part time places 891 sessional places 39 childminders known 5 HSE registered childminders 19 Childminders Voluntary notified to RCCC</p>

Core Objective 5 - Sustaining our own effectiveness and standards as a service provider

Component 2- Reflective Practice

2.1	Develop technology to further enhance business processes and service delivery to clients – Implement T16 Requirements	Zeno	Zeno 3 installed IT Infrastructure updated	<p>● This action is complete.</p>	<p>● Completed Zeno installation</p> <p>4 Staff trained in use of ZENO 3</p> <p>ZENO has been a fantastic resource for RCCC in logging information and statistics.</p>	<p>● Zeno 3 installed</p> <p>IT Infrastructure updated and laptop encrypted. Website updated.</p> <p>KPI's were met</p>
2.2	Review of 2010 Action plan	To conduct a review via workshop of our	# review workshop	<p>● This action is complete.</p>	<p>● Outputs have been exceeded in many</p>	<p>● 2 review workshops</p>

		work plan and effectiveness of 2010 action plan		Staff and board were pro-active in the facilitation of this review process. RCCC Manager reprioritised staff work plans according to priorities set by OMCYA in delivering the National childcare programme throughout 2010.	cases throughout the plan and additional work taken on by the board and staff in a proactive manner to ensure the successful implementation of national programmes. However, due to the additional work required by the implementation of the CETS Scheme, work had to be reviewed on an ongoing basis.	carried out with Board Production of a review report Recommendations on re-allocations of funding submitted & agreed with Pobal 2 meetings held with Pobal to review LIPs and LIPs report. Chairperson &/or Manager attended. KPI's exceeded
2.3	Report on local implementation of NCIP	Half Yearly Report Annual Report 2011 Local Implementation Plan Managers Report at all CCC Board Meetings <i>Research on impact of ECCE scheme.</i>	# reports generated Key Stakeholders consulted as part of LIPS # reports generated <i>Report generated and sent to OMCYA</i>	● This action is ongoing throughout 2010. However, the revised format for reporting on the LIP's is still very new and should be reviewed on an ongoing basis since it is only in the completing of the report that one finds where duplications arise and alterations need to be made. <i>1 new KPI has been added for end of year report.</i>	● 2011 LIP's produced & derived from the National Strategic Plan devised through consultation with CCC's, NCVO's, OMCYA & Pobal. This action is ongoing as data needs to be analysed. RCCC worked collaboratively with OMCYA and 4 childcare providers to review draft questionnaire on impact of ECCE scheme in County Roscommon	● 1 half yearly report produced 1 Annual Report produced 1 LIP's 2011 produced & Submitted to Pobal for appraisal 6 Manager's reports produced & submitted as agenda item at boards meetings 1 ECCE questionnaire distributed to 57 childcare services. 1 ECCE report produced & sent to OMCYA/Pobal & distributed to services & put on RCCC website ://www.roscommonchildcare.ie/documents/ECCEReport2010.pdf KPI's exceeded

2.4	Progress work of National Data Management Review Group	Recommendations of Data Management Report progressed and timeframes agreed	# of Data Management Group meetings # of recommendations implemented by RCCC	● This action is complete	● Recommendations incorporated into ZENO 3	● 2 conference calls/meetings with Data Management Group 2 recommendations implemented by RCCC KPI's were met
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Core Objective 5 - Sustaining our own effectiveness and standards as a service provider

Component 3 - Professional Development for Board and Staff

3.1	To further build the capacity for the Board & Staff of RCCC	The Board to conduct a review of the Strategic Plan 2007-2010 in order to inform subsequent plans Strategic Plan 2011-2013 compiled <i>1 committee handbook</i> <i>Staff recruitment drive</i> <i>Staff handbook revised</i>	# workshops held # of board members in attendance # of reports generated RCCC Strategic plan 2011-2013 <i>Committee Handbook developed</i> <i>Recruitment of staff</i> <i>Update Staff Handbook</i>	● This action is complete. Due to the economic downturn and, to avoid duplication, a National Strategic Plan was devised. <i>3 new KPI's added for end of year report</i>	● Committee Handbook compiled but due to possible national structures changing is still at draft stage to be completed in 2011. CDO x 2 posts advertised and filled. Draft Committee Handbook currently with Board for review Staff Handbook revised to ensure sustainability going forward. AGM held & new Chairperson appointed to board. Presentation to 4 board members for 5 years service.	● A County Strategic Plan was not required in 2010 1 National Early Childhood Care and Education Strategic Plan produced by OMCYA with consultation from CCC's & NCVO's 1 National CCC Seminar attended by RCCC Staff 2 new staff recruited (filling vacant CDO positions) 1 Staff Handbook revised & produced <i>KPI's exceeded however review of</i>
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					<p>Induction process carried out with 2 new board members.</p> <p>7 Board meetings held</p> <p>7 Executive & Finance Sub Committee meetings held</p> <p>2 Training, Childminding Equality & Diversity Sub-Committee Meeting</p> <p>1 Board Monitoring meeting held & report delivered to board</p> <p>2 Staffing & HR Sub Committee meetings held</p>	<p><i>strategic plan put on hold due to uncertainty of need for new strategic plan. Factored into 2011 plan.</i></p>
3.2	Performance Management Development System	<p>Team Meetings S & S Meetings</p> <p>Staff Annual Appraisals</p> <p><i>Team Building /Planning Day</i></p>	<p># of Team Meetings # Staff S & S</p> <p># Staff Annual Appraisals</p> <p><i>Team Building</i></p>	<p>● This action is Complete. RCCC Manager with support from the Staffing & HR Sub Committee carry out all the HR functions of the company.</p>	<p>● Outputs were revised to include a Team Building Planning Day</p>	<p>● 10 staff team meetings</p> <p>1 Planning day re 2011 LIPS</p> <p>12 support & supervision meetings with staff</p> <p>Annual appraisals carried out with staff</p> <p>2 team Planning days</p> <p>Supported & Supervised 1 Sligo IT Student Work Placement (12 weeks)</p> <p>Completed recruitment process for FAS work</p>

						placement & induction carried out. KPI's exceeded
3.3	CCC Staff & Training Professional Development Programme	Staff to engage in training as required in line with Job Descriptions, board recommendations and National Developments BMW CCC Staff to access diploma in early childhood care & education or equivalent (<i>CCC collaborative</i>) Manager to access Masters Programme	# of Staff Training Plans compiled # of training sessions/courses attended. # of CCC staff accessing diploma # of staff accessing Masters 1% of annual Budget allocated to staff professional development Meetings held with Sligo IT to progress Diploma for CCC Staff in BMW region	● This action is complete	● RCCC value staff and are committed to their ongoing development. Due to the ECCE diploma not starting in Sligo IT as planned in 2010, 2 staff members have been supported to access an MA in ECCE Manager qualified as professional mediator	● 5 training and development plans agreed for staff. Manager completed accredited Mediation Training, passed the accredited examinations and is now qualified to practice as a professional Mediator. 7 staff attended Síolta & Aistear training with Dept. Education & Science & National Council for Curriculum & Assessment. 2 staff attended Reggio Amelia seminar. 3 staff attended seminar with OMCYA and Dept. Of Education 6 Staff accessed Fire Safety , Manual Handling and Health & Safety Training 3 staff attended pobal training on financial returns for the CCS Manager & CMAO have commenced an MA in Early Childhood Care & Education

						KPI's were met
3.4	Apply for FAS Excellence Through People Accreditation	Achieve FAS Excellence Through People Award	1 Application submitted 1 Assessment across 8 quality standards 1 FAS ETP Award Received for second time.	<p>● This component is complete for 2010 and RCCC have received the FÁS ETP accreditation for the second time. A synopsis of the report is included in the introduction of this report.</p> <p>RCCC Staff are supported through this process by the RCCC Manager who is the driver of this initiative in collaboration with the board.</p>	<p>● This award is valid for two years until 2012</p> <p>RCCC are still the only CCC who have obtained this HR award nationally & this was recognised by pobal on the National Portal.</p>	<p>● In relation to this action, KPI's did not reflect the amount of work required to achieve the ETP Award. However RCCC consider it an important continuous improvement quality assessment and business planning tool which is independently assessed by an outside body.</p> <p>KPI's were met.</p>

Core Objective 5 - Sustaining our own effectiveness and standards as a service provider

Component 4 - Information Co-ordination and Networking

4.1	The BMW Co-ordinators Network will work collaboratively in developing publications/leaflets/resources relating to the early years sector and NCIP.	Co-ordinated information strategy in BMW region	# meetings to co-ordinate publications in BMW region # of collaborative publications/leaflets/resources	<p>● This action is complete</p> <p>The KPI's for this component did not reflect the work and were revised to include the following;</p> <p><i>To develop and produce a list of publications by BMW CCC's and share information via each CCC website</i></p> <p><i>BMW Network will include information sharing as an Agenda item at their meetings</i></p>	<p>● This action was ongoing throughout 2010 and outputs were revised to include a shared resource list on each BMW CCC website</p> <p>The shared learning & support from peers was a factor in the success of this network and to the contribution of the change management</p>	<p>● 6 BMW Network meetings held</p> <p>1 leaflet "What Happens at Preschool" produced by CCC's through development workers network for parents on the ECCE scheme</p> <p>1 shared resource list compiled & available on BMW CCC's websites.</p> <p>1 Collaborative CPD day on Siolta held for BMW CCC staff and facilitated by Donegal CCC</p> <p>Template developed by Donegal</p>
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					required by CCC's throughout 2010.	<p>CCC to record site visits and adapted by RCCC for own use</p> <p>Consultation process with Sure Start through BMW network meetings</p> <p>Submission to Kidd Insurance for childminders insurance being available through the CCC's being compiled on regional and national basis.</p> <p>Engaged in election process for national structures</p> <p>KPI's were exceeded</p>
4.2	<p>RCCC will engage with CCC's from the BMW region & Nationally to share learning, share resources where possible & share recognised best practice</p>	<p>Meetings of CCCs BMW network, attended by RCCC Coordinator &/or Chairperson</p> <p>National CCC meetings attended by RCCC Coordinator</p> <p>Regional CCC peer support network meetings</p> <p>National seminar organised by OMCYA & Pobal attended by RCCC Coordinator and/or Chair</p>	<p># of CCC BMW network meetings attended by MCCC Coordinator &/or Chairperson</p> <p># of National meetings attended by MCCC Coordinator</p> <p># of regional CCC peer support meetings</p> <p># of national seminars held during 2010</p>	<p>● This action is complete</p> <p>Manager attends BMW Network, regional and national meetings throughout the year.</p>	<p>● Resources shared among BMW CCC's. Learning and reflective practice an essential support through this network</p> <p>The shared learning & support from peers was a factor in the success of this network and to the contribution of the change management required by CCC's throughout 2010.</p> <p>The success of the national initiative under dormant accounts is evidence of collaboration between CCC's on an ongoing basis.</p>	<p>● 6 BMW CCC network meetings attended by RCCC Coordinator &/or Chairperson</p> <p>Collaborated with CCC's nationally & National collaborative funding application submitted to Dormant accounts for the preschool education initiative and as a result of this collaboration nationally application was successful & will be rolled out in 2011.</p> <p>1 Consultation Day with SureStart through BMW network</p> <p>National meetings attended by RCCC Coordinator</p> <p>National Executive meetings attended by BMW representatives</p> <p>3 regional CCC peer support meetings</p> <p>3 national seminars attended during 2010</p> <p>3 CMAO Network Meetings attended by CMAO</p>










						2 Development Workers Network Meetings attended by CDO's Submitted submissions to OMCYA regarding national programmes
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Core Objective 6 - Participating in County level structures to ensure integration of childcare issues in cross-cutting policy areas

Components 1 - Linkages with local structures

1.1	Co-ordinate Road Safety programme for preschools in County <i>(New Initiative)</i>	<p><i>Staff trained to deliver programme locally</i></p> <p>Road Safety programme for pre-schools delivered</p> <p><i>Resource packs and subsequent training delivered to services</i></p> <p><i>Collaboration with agencies to deliver programme locally</i></p>	<p><i># staff member attended tutor training to deliver programme</i></p> <p><i># of services participating in Road Safety Programme</i></p> <p><i># of services participating in BEEP BEEP Day</i></p> <p><i># services that receive resource packs and training</i></p> <p><i># of other agencies involved in delivery of programme</i></p>	<p>● This action has commenced with 1 staff member receiving training to deliver the 'Simon & Friends' Road Safety programme for Early Years Services. 'Simon & Friends' was delivered to 30 services through two training workshops in November. <i>4 New KPIs have been added.</i></p> <p>KPI's have been revised to reflect the necessity to train staff to deliver programme locally and to collaborate with other agencies on the delivery i.e Road Safety Authority, Community Garda & Road Safety Officer</p> <p><i>Beep Beep day will take place in March 2011 on the request of childcare services, therefore giving them time to use and implement the road safety programme in their services.</i></p>	<p>● Outputs need to be added to include staff training to deliver programme.</p> <p>Resource packs & subsequent training delivered to services through two training workshops</p> <p>Collaboration with Community Gardaí & Road Safety Officer</p>	<p>● 1 staff member trained to deliver 'Simon & Friends' Road Safety Programme for Early Years services</p> <p>30 services participating in Road Safety Programme</p> <p>30 services received resource pack & training</p> <p>3 other agencies involved in delivery of programme</p>
1.2	Deliver Social Inclusion Actions with FAS Social Inclusion Unit	Lever Funding to enhance quality childcare through social inclusion actions	<p>Funding Application submitted</p> <p>Funding approved by FÁS</p>	<p>● This action was ongoing throughout 2010 and has progressed according to plan.</p> <p>There were 2 strands to the funding application:</p> <ol style="list-style-type: none"> 1. Roscommon County Childcare Committee (RCCC) in collaboration with FÁS, hosted 	<p>● The conference provided professional development opportunities through practical workshops that stimulated discussion on appropriate training</p>	<p>● Funding application successful</p> <p>1 Conference held</p> <p>105 attendees</p> <p>Collaborated with</p>

				<p>a conference to explore the holistic development of the child in the home and the childcare setting, with leading child psychologist, David Coleman, and Steve Goode of Barnardos, in the Hodson Bay Hotel, on Saturday, October 9th.</p> <p>2. Deliver accredited SAC training. This part of the action will be carried forward to 2011. Expressions of interest will be sought.</p>	and practice in the early childhood care and education sector and sought to enhance parenting skills	FÁS on delivery
1.3	RCCC to be an active Member of RCDB	Representation of RCCC on CDB	<p>Quarterly Meetings</p> <p>Ratification of RCCC LIP</p> <p>Ratification of RCCC Strategic Plan 2011-2011</p>	<p>● This action was ongoing throughout 2010 and has progressed according to plan.</p>	<p>● The representation of RCCC on RCDB means childcare is kept on the countywide agenda and collaboration happens to support the RCCC childcare strategy.</p>	●
1.4	RCCC to be an active Member of RCDB SIM	Representation of RCCC on SIM committee	<p>Co-ordinate social inclusion actions</p> <p># of meetings attended</p>	<p>● This action was ongoing throughout 2010 and has progressed according to plan.</p>	<p>● The representation of RCCC on SIM means childcare is kept on the countywide agenda and collaboration happens to support the RCCC childcare strategy.</p>	<p>● 5 SIM meetings attended</p> <p>SIM actions supported</p>
1.5	Co-ordinate the Childminding Initiative with HSE	<p>Service Level Agreement for CMAO Post</p> <p>CMAO post in place to implement childminding initiative actions</p>	<p>1 Signed Service Level Agreement</p> <p># meetings with HSE Childcare Manager</p> <p># childminders supported which includes # voluntary notified childminders</p>	<p>● This action was ongoing throughout 2010 and has progressed according to plan.</p>	<p>● The collaboration between HSE & RCCC in implementing the childminding Initiative has resulted in Voluntary Notification numbers increasing in the county.</p>	<p>● Service Level Agreement in Place for CMAO post.</p> <p>2 meetings with HSE Childcare Manager</p> <p>39 childminders supported which includes 19 voluntary</p>

		<i>Parent & Toddler collaborative initiative</i>	supported <i>Collaborative application process agreement on P & T Initiative</i> <i># applications received from P & T groups</i>			notified childminders 1 streamlined HSE/RCCC P & T grant application process initiated, agreed & implemented 13 applications received from P & T groups. 13 Grants administered €10,780 P & T grants administered. € 4,380 NCIP and € 6,400 HSE funding.
1.6	Participate on Childrens Services Committees	RCCC to be member of Children Services Committees	Manager of RCCC to be member of Children Services Committee	 This action has not yet commenced as it is outside the remit of RCCC	 Children's Services Committees have yet to be established in County Roscommon	 <i>KPI was unrealistic</i> as this was an action where RCCC did not have the lead & therefore had no control of the outcome.
1.7	Participate in Interagency Traveller Group	Minutes of Interagency Traveller Group	# of meetings # of collaborative actions	 This action was ongoing throughout 2010 and has progressed according to plan.	 Collaborated on County Roscommon Interagency Strategy for The Traveller Community	 Traveller strategy compiled and approved Attended 3 meetings
1.8	Support Play Bus Initiative	To Support the co-ordination of play bus initiative Minutes of Steering Group Member of Steering Group	# of meetings attended # of families supported # of children supported	 This action was ongoing throughout 2010. Due to difficulties with the bus, action has not progressed as planned.	 Traveller families supported through Playbus Initiative	 Attended Steering group meetings Minutes recorded & filed. Meeting attended 16 families supported 19 children supported

1.9	RCCC Business Management Development & Mentoring Programme. <i>(Innovative Initiative)</i>	Providers are affiliated to ISME for HR Support	# of applications received # of providers supported by RCCC/RCEB to affiliate to ISME	 This action was ongoing throughout 2010. The programme was put in place in order to support services which were in receipt of Childcare Subvention Scheme Funding or had applied for entry to the Early Childhood Care & Education Scheme. The aim of the programme was to develop comprehensive business structures that supported the viability and sustainability of childcare services going forward. RCCC have identified the area of HR as one which will need ongoing support to services going forward. This training element of this programme did not progress as planned due to weather and will commence in early 2011.	 14 providers were supported financially in late 2009 to affiliate with ISME as a direct consequence of this intervention programme. This will support the services capacity as employers and links into the Siolta standards.	 14 providers supported to affiliate to ISME for the year 2010.
1.10	Co-ordination of County Training Strategy	Bi-Annual Childcare Training Plan agreed	# of Meetings re collaborative county training plans # of collaborating agencies	 This action was ongoing throughout 2010 and its success was dependent on the collaboration and support which we received from our partner agencies FAS & VEC to deliver training.	 This action was ongoing throughout 2010 and outputs are accurate. Please see Objective 1, 5.1	 2 Meetings re collaborative county training plans 3 collaborating agencies & County Childcare Training Plan agreed
1.11	Promote and Support Health Promotion and Physical Activity to childcare providers including childminders <i>(New Initiative)</i>	<i>Physical Activity and Health Promotion Programme with support pack delivered to 2 services</i> <i>Policies devised with services</i> <i>No. of Hours worked on programme</i> <i>No. of agencies collaborating on delivery of</i>	# of meetings with the HSE # of services supported to implement programme # of services policies reviewed # of HSE/RCCC health promotion packs distributed # agencies collaborating	 Link to Objective 3, Component 4.1 – ‘Promote and Support Health Promotion and Physical Activity to all childcare providers including childminders’		

		<i>programme</i>				
1.12	Member of Roscommon County Intercultural Forum	Support the implementation of the County Roscommon Intercultural Strategy 2007 - 2010.	# meetings held # of collaborative actions # of joint actions/initiatives arising from collaboration with these organisations (KPI for all above actions)	● This action was ongoing throughout 2010	● Supported Intercultural Day & implementation of Intercultural Strategy	● 2 meetings held

Roscommon County Childcare Quality Conference 2010

“Empowering parents and childcare practitioners to work in partnership with each other”

<p>To support Parents and childcare services to work in partnership for the development of the child and access quality childcare</p>	<p>Childcare Conference which are linked to Siolta standards. The conference theme will be working in partnership with parents and services.</p> <p>Booking Brochure included in RCCC newsletter</p> <p>Press Release & PR on Conference</p>	<p># of co-funders</p> <p># participants</p> <p># presenters</p> <p># parents attending</p> <p># early years practitioners attending</p> <p># of childcare services attending</p> <p># booking form in newsletter</p> <p>Après release/media PR</p>	<p>● This conference was an additional action in 2010 and progressed as planned.</p> <p>A childcare conference was hosted by RCCC & FAS to encourage parents and services to work in partnership with each other. There was a wide range of attendees from childcare practitioners to health professionals.</p> <p>David Coleman spoke about transitions for children, and understanding the emotions that children may feel when experiencing transitions. He also spoke on self-esteem in children, how to build it and how to maintain it. David also gave useful insights into managing children's behaviour. Steve Goode discussed the key-person system in childcare settings, how it is used and the benefits of such a system for children, childcare services and parents.</p> <p>There was a wide variety of attendees on the day, including parents, childcare practitioners and students.</p> <p>://www.roscommonchildcare.ie/index.html</p>	<p>●</p> <p>The conference provided professional development opportunities through practical workshops that stimulated discussion on appropriate training and practice in the early childhood care and education sector and sought to enhance parenting skills.</p> <p><i>The conference would not have been possible without the funding received from FAS Social Inclusion Fund.</i></p>	<p>● FAS, Parents, Early Years Professionals (co-funders)</p> <p>105 participants</p> <p>2 presenters</p> <p>32 parents attending</p> <p>65 early years practitioners attending</p> <p>8 RCCC staff attended</p> <p>19 childcare services attending</p> <p>1000 booking forms in newsletter</p> <p>3 après release/media PR: 2 press releases & photographs and RCCC website</p>
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Photo Gallery



Recipients of Certificates for training, with members of Roscommon County Childcare Committee and Roscommon VEC and FÁS, at the Annual Gala Awards Night

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Parents and Practitioners at the 2010 Childcare Conference with guest speakers David Coleman and Steve Goode

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RCCC Chairperson and FÁS representative, Bernie Morris and RCCC staff with guest speakers David Coleman and Steve Goode at the 2010 Childcare Conference

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